



Society for Clinical Research Sites

Site Landscape Benchmark Your Site

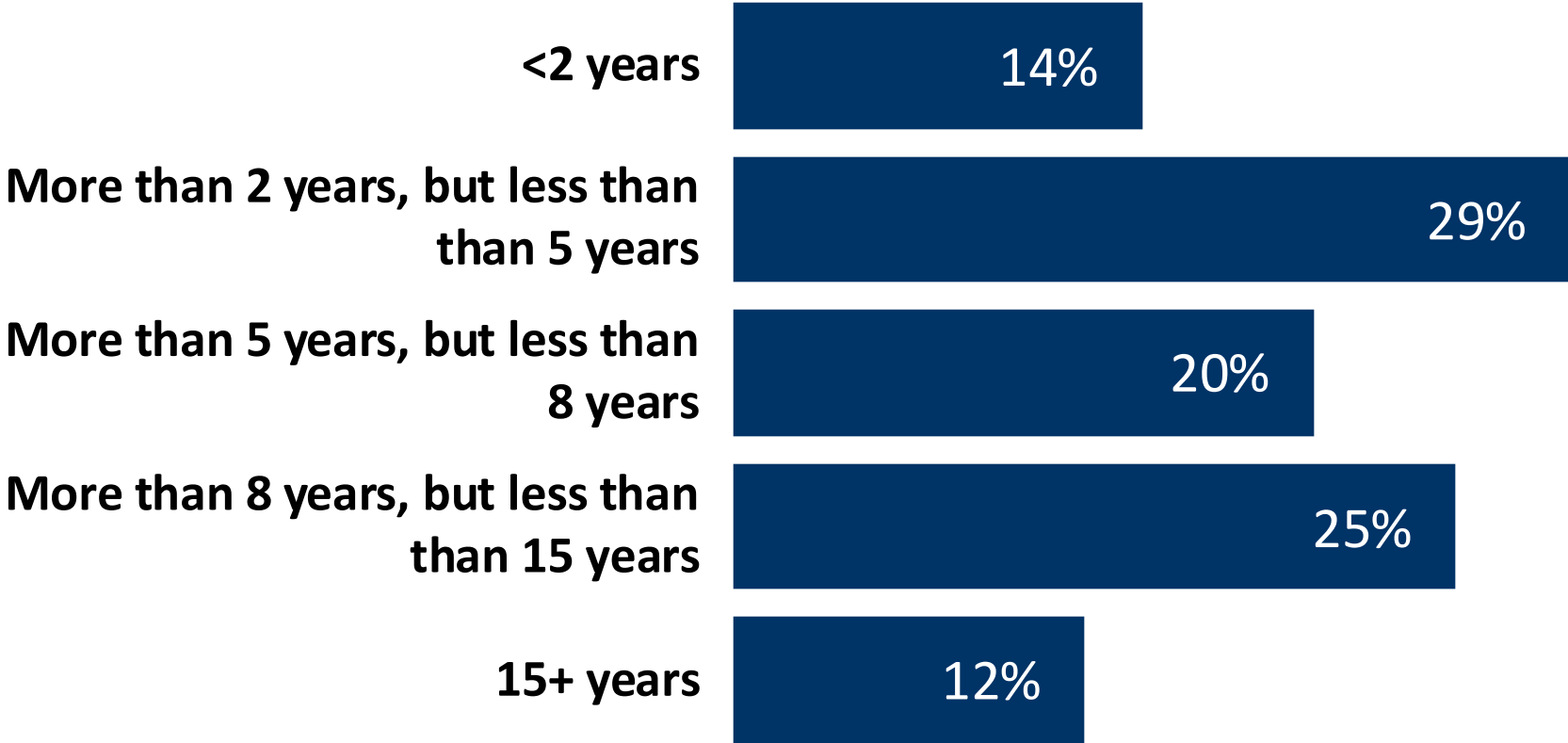
Site Solutions Summit™

Section 3

Long-Term Document Storage

How Long Would Sites Keep Study Records After After Study Completion?

Without regulatory or contractual obligations imposed

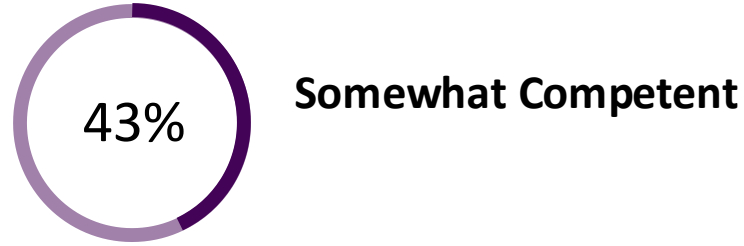


Do Sites Want to Offer Long-term Record Archiving Services After Regulatory Retention Obligations Expire?



Site Competency in Meeting Demands of Long- term Electronic Record Archiving

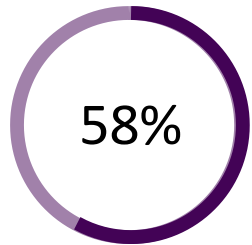
From Sites



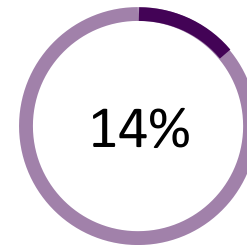
From Sponsors/CROs



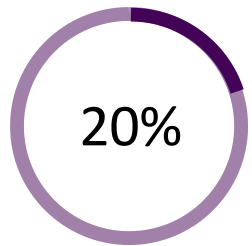
Current Strategy for Sponsors/CROs to Ensure Proper Archiving and Timely Access to ISFs from Sites



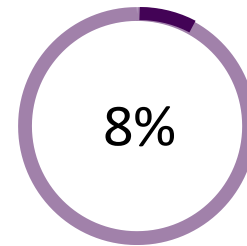
Contractually obligate each site into providing long-term data archiving services as a condition of doing the study



Sites send ISFs to you or contracted data-archiving vendor

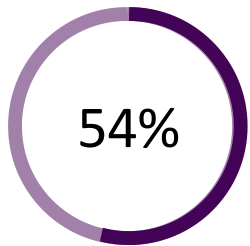


Sites send ISFs to you or contracted contracted long-term data-archiving vendor UNLESS site has demonstrated expertise

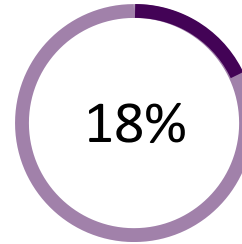


Other (Sites arrange)

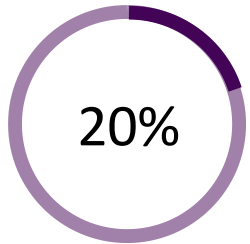
Preferred Strategy for Sponsors/CROs to Ensure Proper Archiving and Timely Access to ISFs from Sites



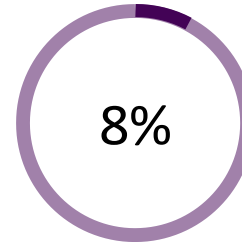
Contractually obligate each site into providing long-term data archiving services as a condition of doing the study



Sites send ISFs to you or contracted long-term data-archiving vendor UNLESS site has demonstrated expertise



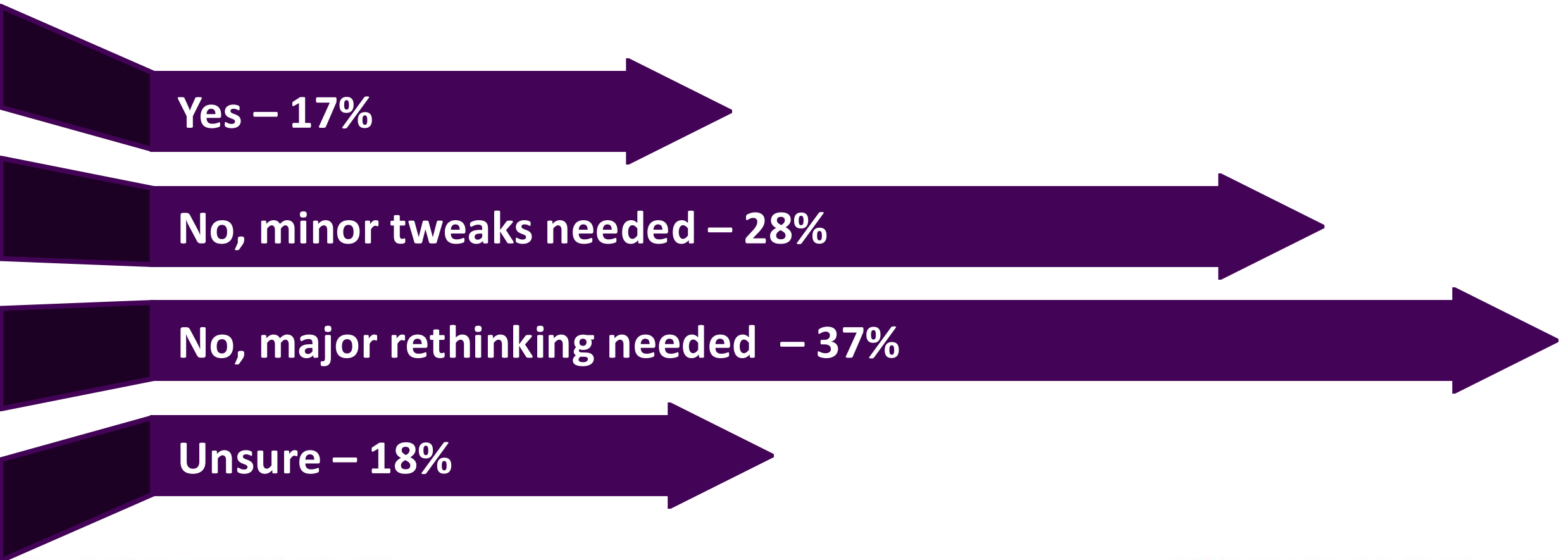
Sites send ISFs to you or contracted data-archiving vendor



Other (eISF, eTMF)

Are Current Budgets Offered Sufficiently Structured to Meet Long-term Archiving Requests?

Answered by sites, sponsors and CROs



Record Archiving Recap

1

54% of sponsors/CROs prefer to contractually obligate sites to provide long-term data archiving services

2

14% sponsors use record archiving vendors while 58% of sponsors require it from sites

3

88% of sites say current budgets are not sufficiently structured to meet long-term archiving needs

4

43% of sites prefer to keep study records for 5 years or less

Section 4

Workforce

Full Time Site Staff

Partner for Progress
INNOVATE FOR IMPACT

Most Common # of Site Staff per Role



Coordinators

35% have 2 to 4.5



Recruitment

24% have 1 to 1.5
20% have no staff



Sub Investigators

32% have 2 to 4.5



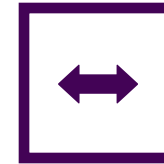
Principal Investigators

32% have 2 to 4.5



Human Resources

35% have no staff
27% have 1 to 1.5



Other Research Staff

21% have 1 to 1.5



Finance / Accounting

34% have 1 to 1.5



Business Development

32% have 1 to 1.5
19% have no staff



Data Management

30% have 2 to 4.5



Regulatory & Compliance Compliance

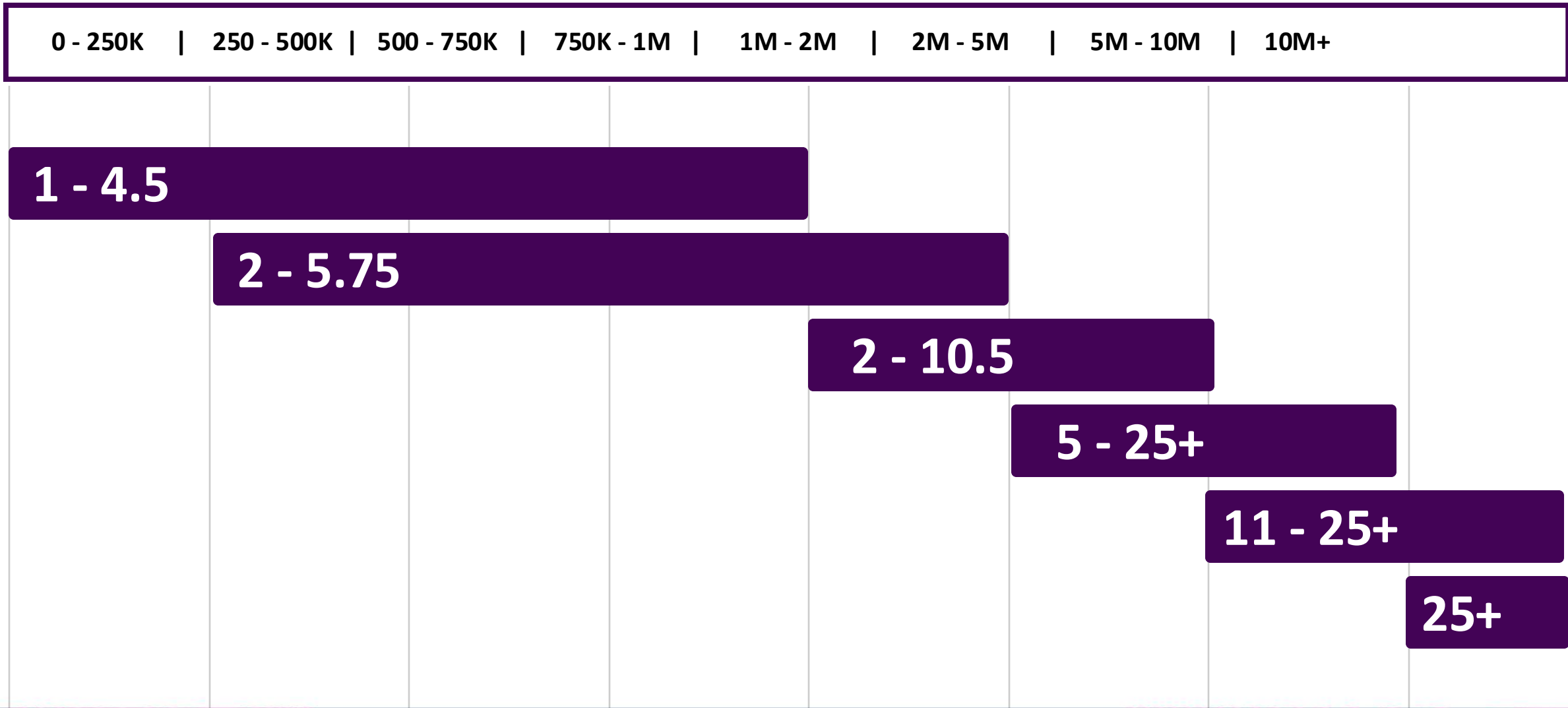
35% have 1 to 1.5



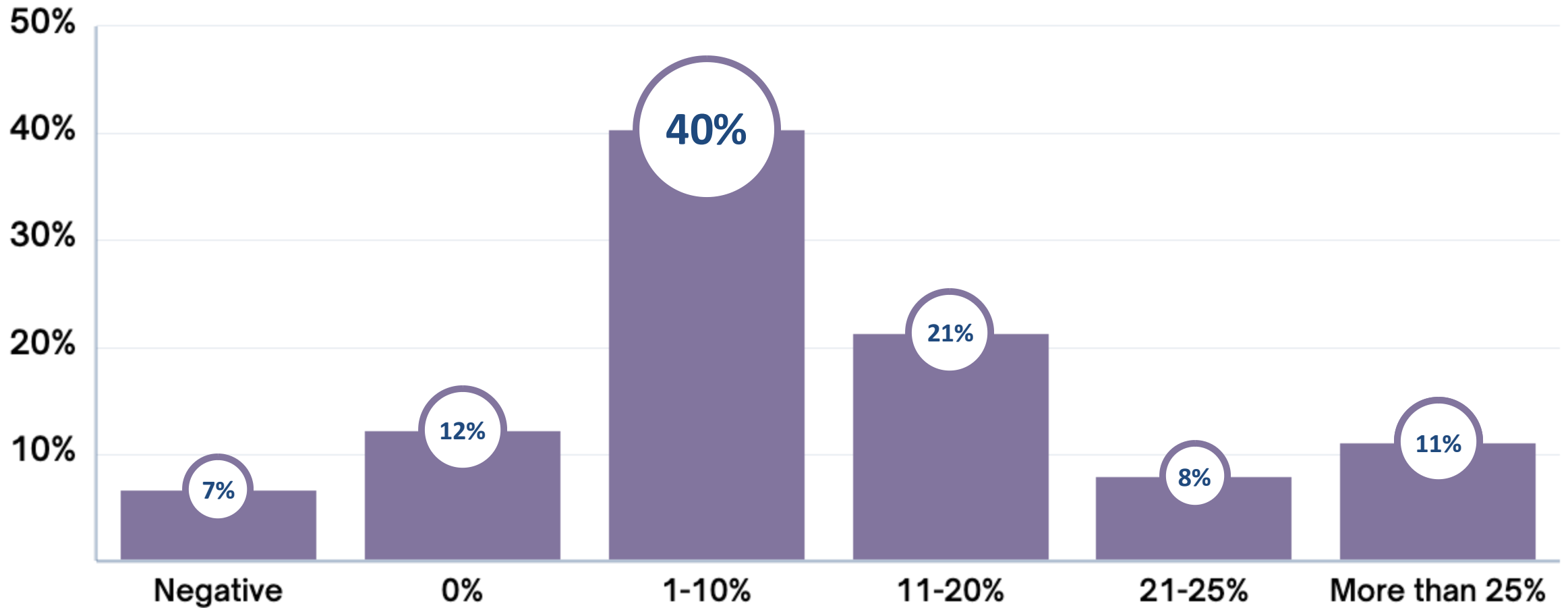
IT / Tech

29% have no staff
26% have 1 to 1.5

Research Coordinators By Gross Income

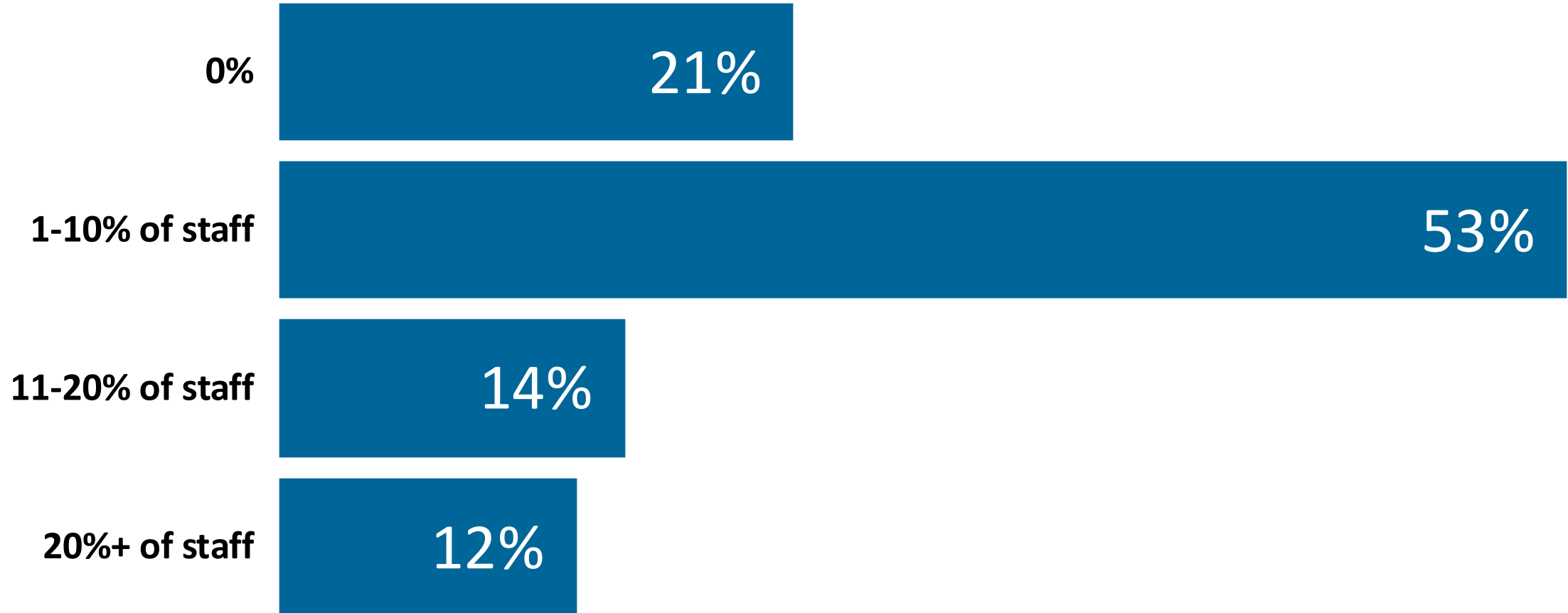


Site Workforce Growth

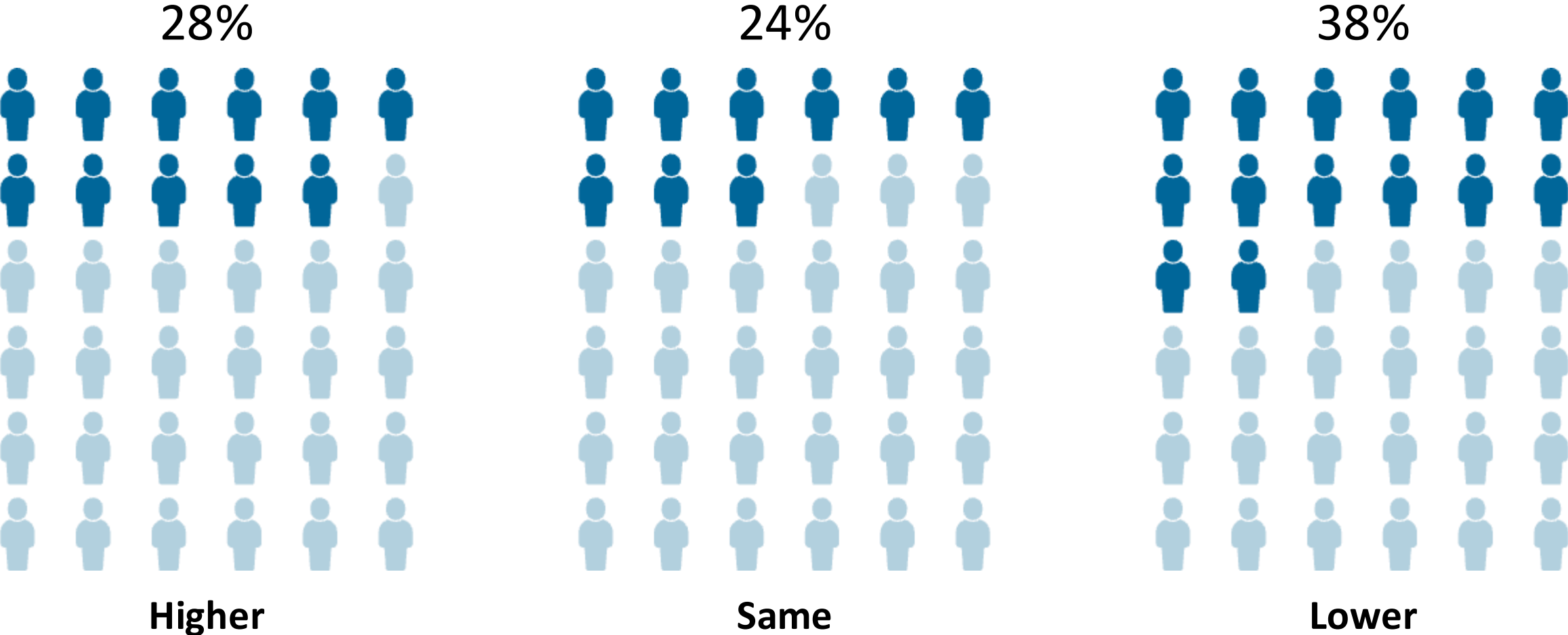


Percentage of Site Staff Terminated

Includes employees that were let go, resigned or quit



Site Turnover Rate Over Last Two Years



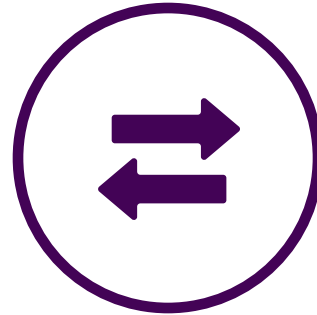
Top Reasons Employees Quit/Resign

Select Top Three



46%

**More Attractive
Offers at
Sponsor/CRO**



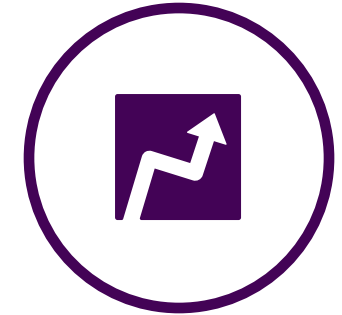
32%

**Pursuing Different Job /
Job / Role**



25%

Inadequate Pay

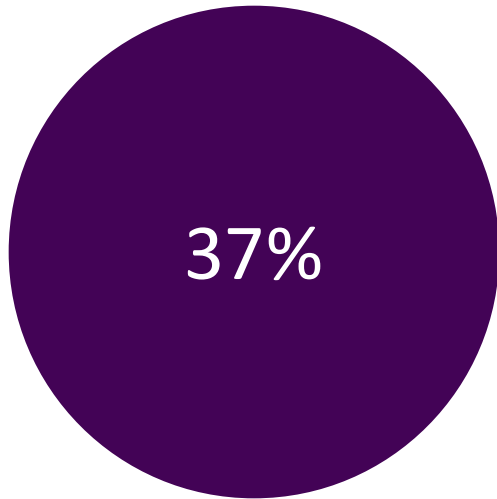


20%

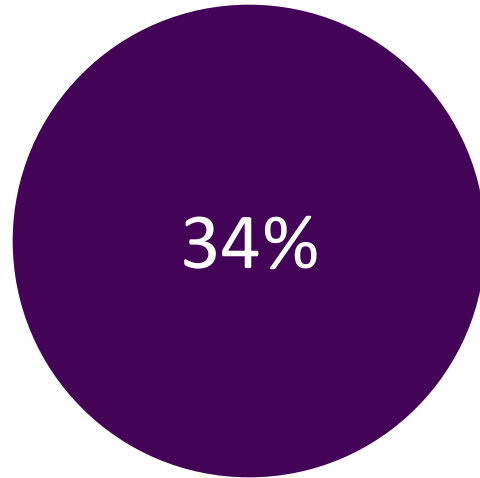
**Lack of Professional
Development or
Advancement
Opportunities**

Most Common Employee Retention Methods

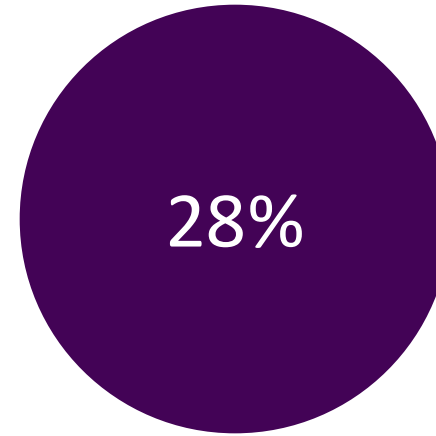
Select all that apply



Flexible Hours or Work Arrangements



Training & Development Opportunities



Performance or Retention Bonus



Ability to Work Remotely Remotely

Workforce Recap

1

More attractive offers from sponsors and CROs is the top reason site employees leave

2

Most sites reported decreasing decreasing turnover from 2022, 2022, but more than a quarter of quarter of sites had higher turnover

3

41% increased their workforce by workforce by 1-10% in 2023

4

Most sites have 2-4.5 FTE staff for staff for each role

SCRS Initiatives – Born from Landscape Data

Site Invoiceables Toolkit

Cut > 25% in 2025

Cybersecurity Guidance