Society for Clinical Research Sites

The Site Landscape
Benchmark Your Site Part 2

European Sites Solutions Summit℠

SPEAKERS

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UK

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Medical Doctor

VCTC

UK

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Honorary President, USA

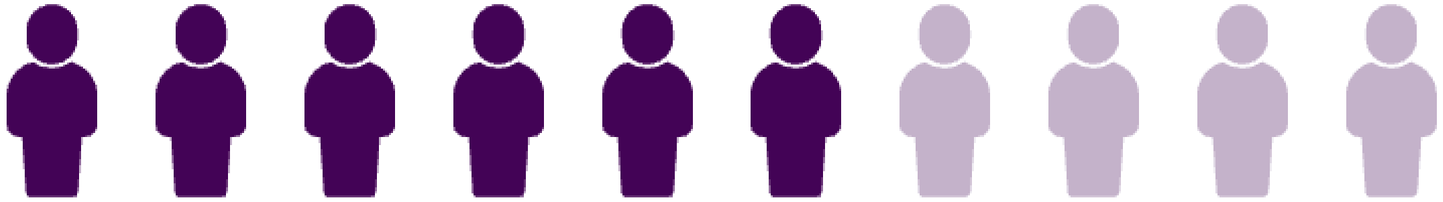
HCA Healthcare, USA

Section 3

Long-Term Document Storage

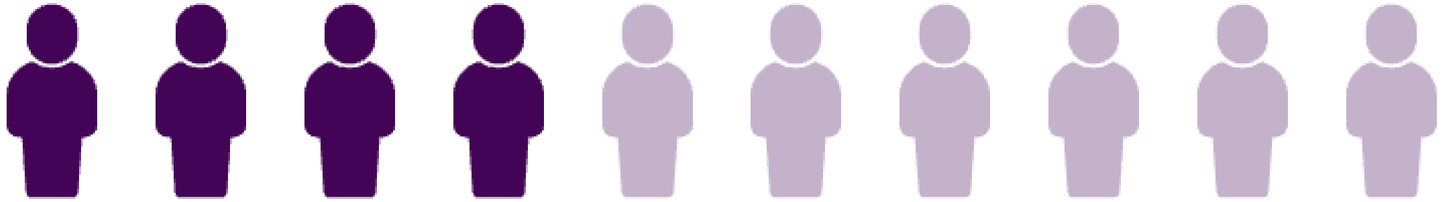
Do Sites Want to Offer Long-term Record Archiving Services After Regulatory Regulatory Retention Obligations Expire?

61%



Yes

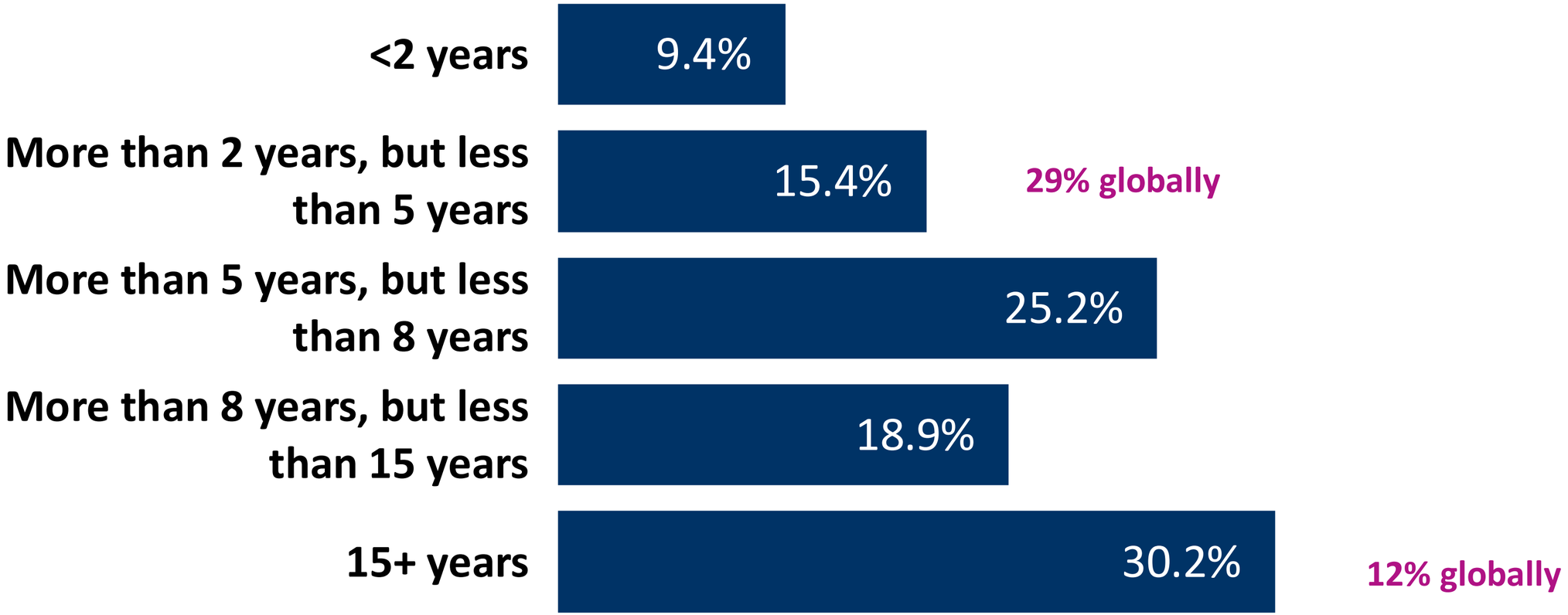
39%



No

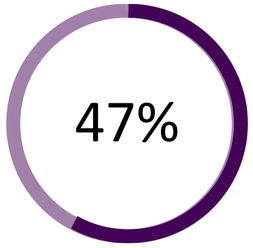
How Long Would Sites Keep Study Records After Study Completion?

Without regulatory or contractual obligations imposed



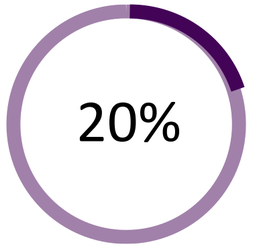
Current Strategy by Sponsors/CROs for Archiving and Access to ISFs from Sites from Sites

After Regulatory Obligations Expire



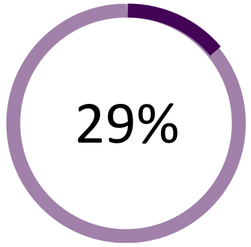
Contractually obligate sites to provide provide long-term data archiving as a as a condition of the study

58% globally



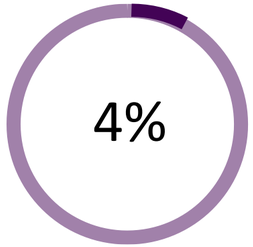
Sites send ISFs to you or contracted long-term data-archiving vendor UNLESS site has demonstrated expertise

14% globally



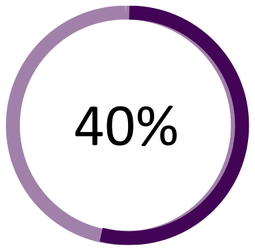
Sites send ISFs to you or contracted or contracted data-archiving vendor vendor

20% globally



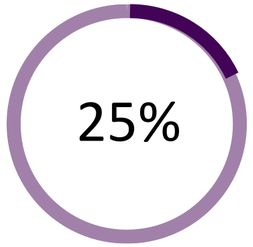
Other

Preferred Strategy by Sponsors/CROs for Archiving and Access to ISFs from Sites from Sites



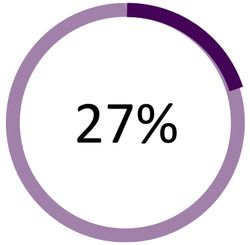
Contractually obligate each site into providing long-term data archiving services as a condition of doing the study

54% globally



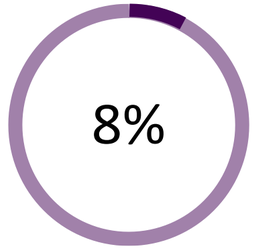
Sites send ISFs to you or contracted long-term data-archiving vendor UNLESS site has demonstrated expertise

18% globally



Sites send ISFs to you or contracted data-archiving vendor

20% globally



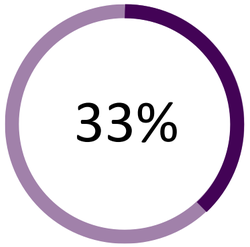
Other (eISF, eTMF)

Are Current Budgets Offered Sufficiently Structured to Meet Long-term term Archiving Requests?

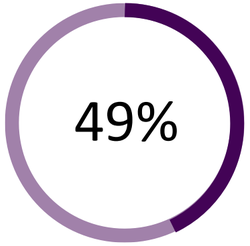
Answered by Sites

Site Competency in Meeting Demands of Long-term Electronic Record Archiving

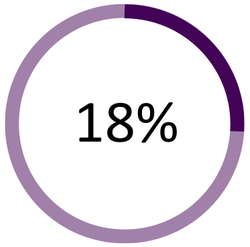
From Sites



Very Competent

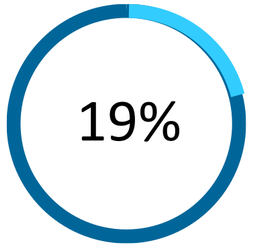


Somewhat Competent

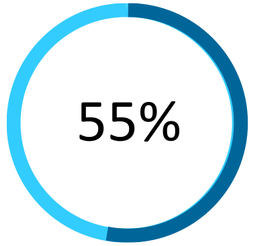


Not Competent

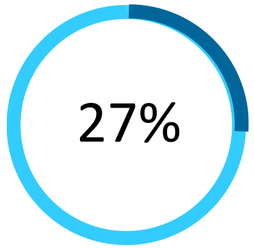
From Sponsors/CROs



Very Competent



Somewhat Competent



Not Competent

Record Archiving Recap

1

71% of European sites say current current budgets are not sufficient sufficient to meet long-term archiving needs.

2

40% of European sponsors/CROs sponsors/CROs prefer to contractually obligate sites to provide long-term data archiving archiving services.

3

Most European sites are willing to store records beyond regulatory guidelines, compared to 32% of sites globally.

4

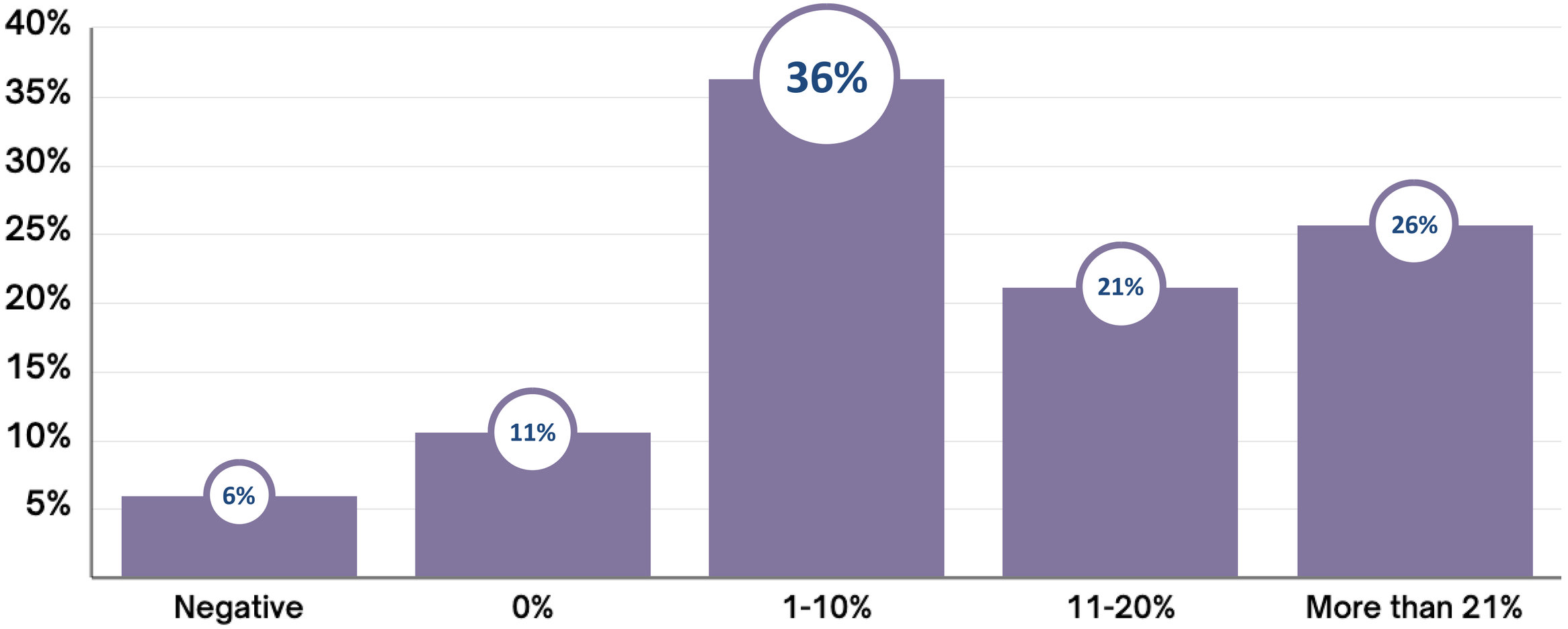
73% of European sites would store store study records for 5 years or years or more.

Section 4

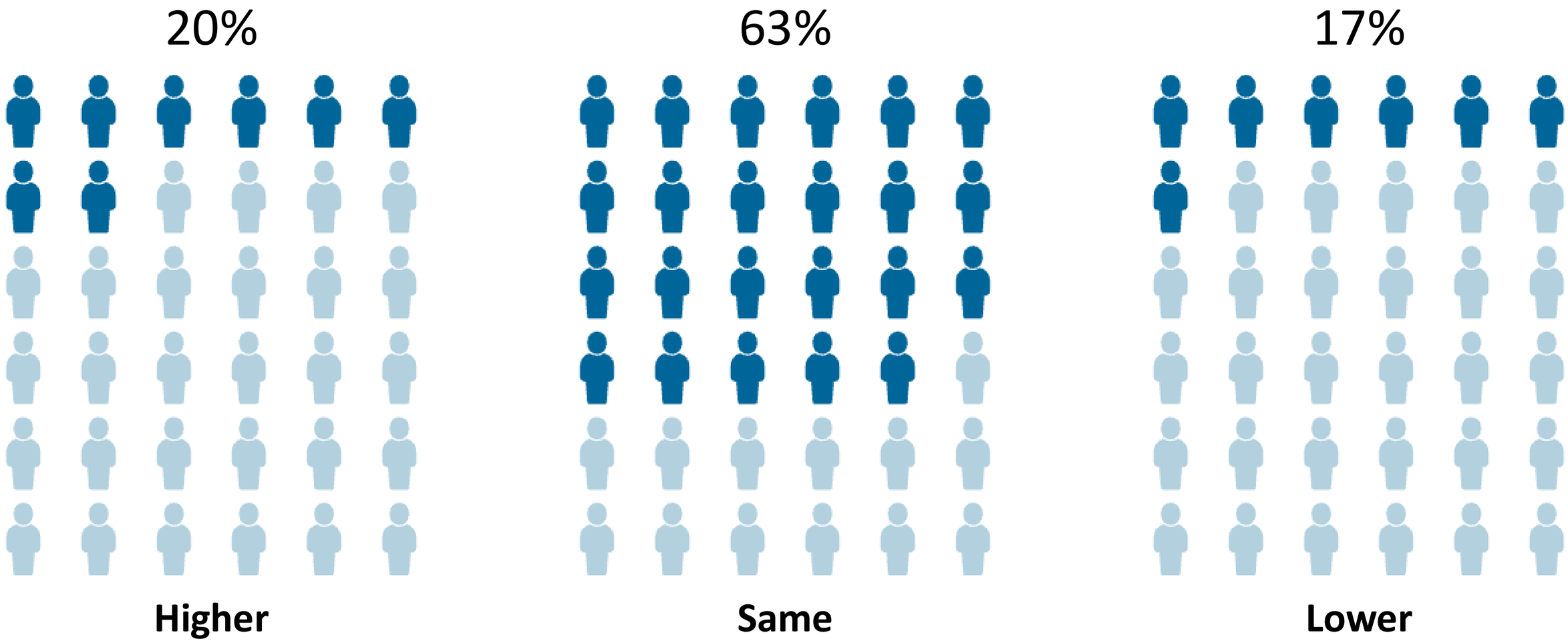
Workforce

Partner for Progress
INNOVATE FOR IMPACT

Site Workforce Growth

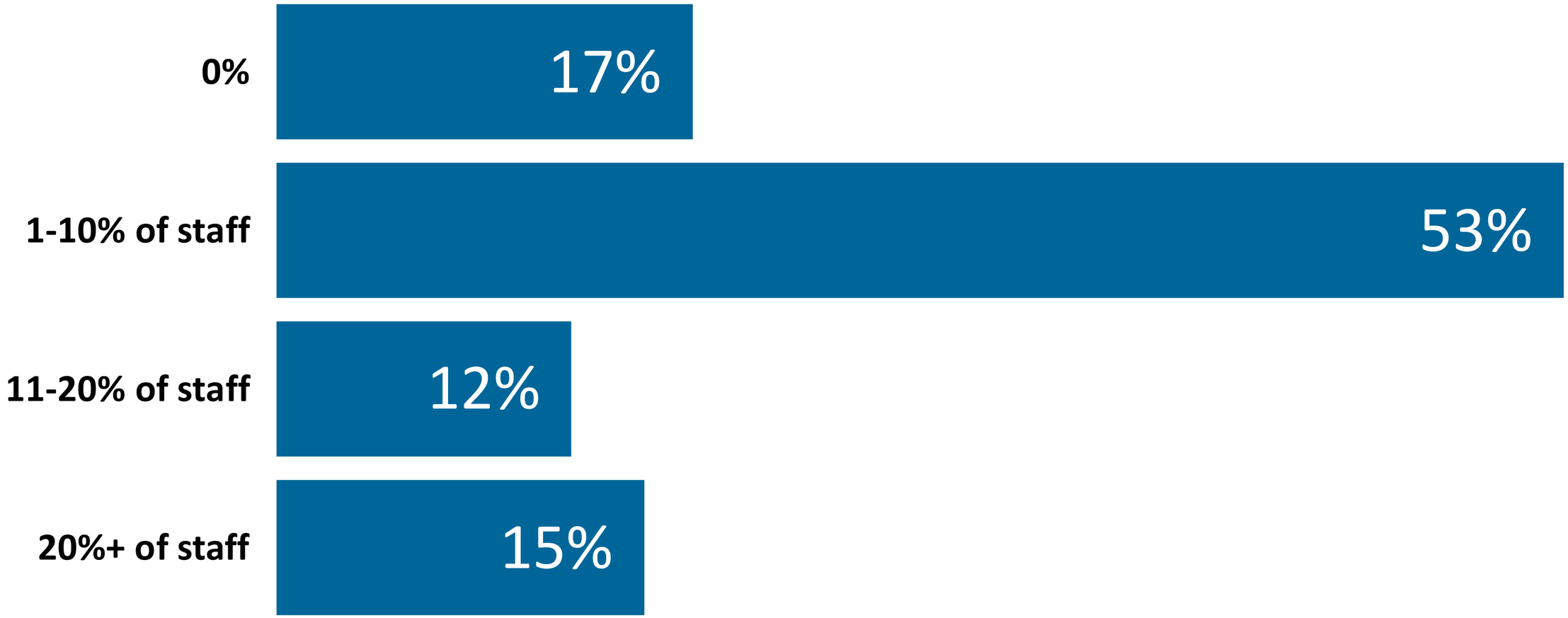


Site Turnover Rate Over Last Two Years



Percentage of Site Staff Terminated

Includes employees that were let go, resigned or quit



Top Reasons Employees Quit/Resign

Select Top Three

19%

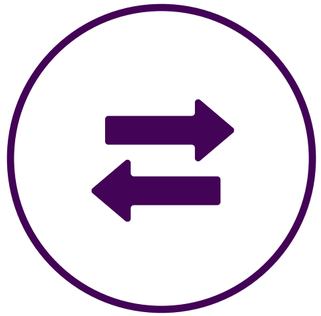
More Attractive Offers at Sponsor/CRO

17%

Inadequate Pay

9%

No Flexible or Remote Work Options



9%

Retired or Exiting Industry

Most Common Employee Retention Methods for Sites

Select all that apply

- **Training & Development Opportunities**
- **Career Advancement Planning**
- **Flexible Hours or Work Arrangements**
- **Team Events**
- **Performance or Retention Bonus**

Workforce Recap

Site Solutions Summit™

1

83% of European sites increased increased their workforce last year.

2

More attractive offers from sponsors and CROs is the top reason site employees leave.

3

To reduce turnover, European sites should revisit pay and flexible work options.

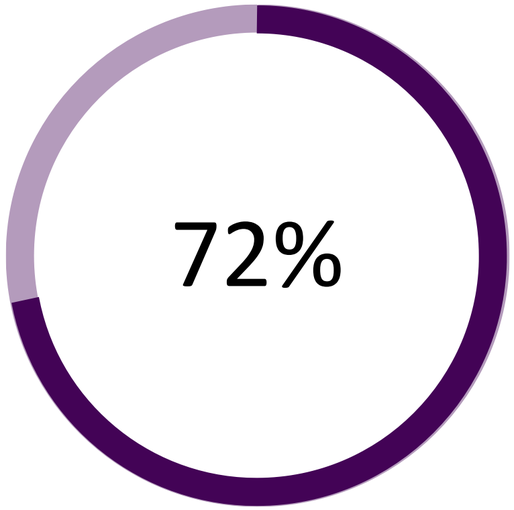
Section 3

Diversity & Inclusion

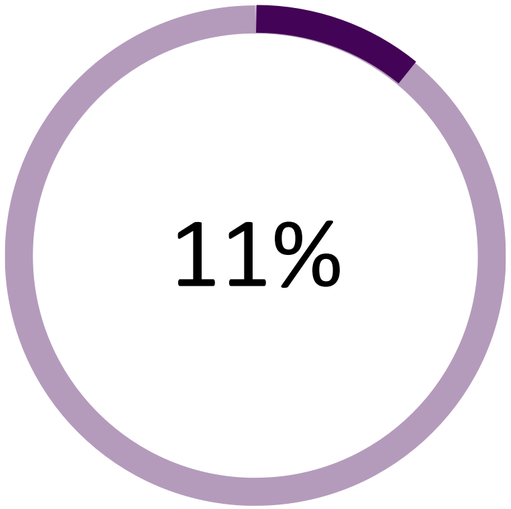
Partner for Progress
INNOVATE FOR IMPACT

Are Sites Able to Identify Their Patient Demographics?

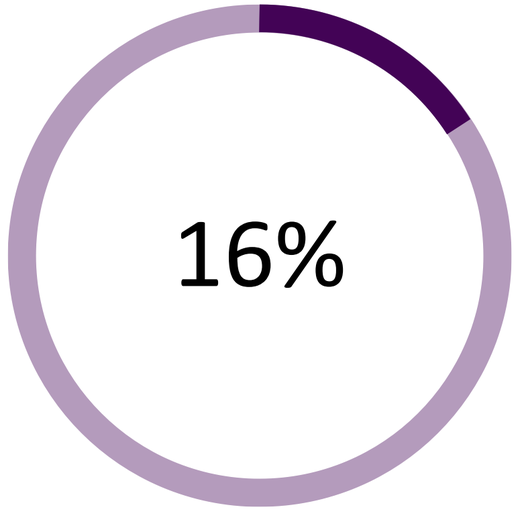
Answered by Sites



Yes



No, But We Are Working On It



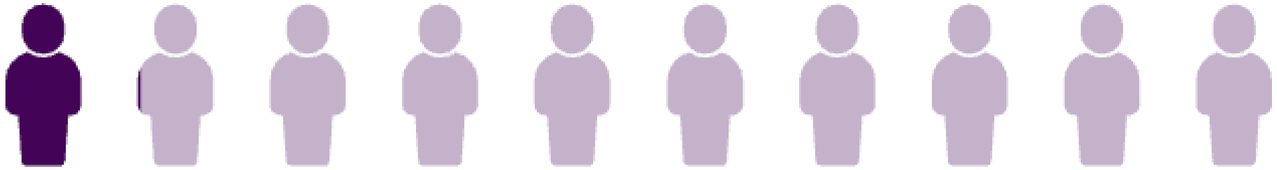
No

Does Your Site Perceive Challenges with Gender Identification and Recognition of Your Patients?

89%

No

11%



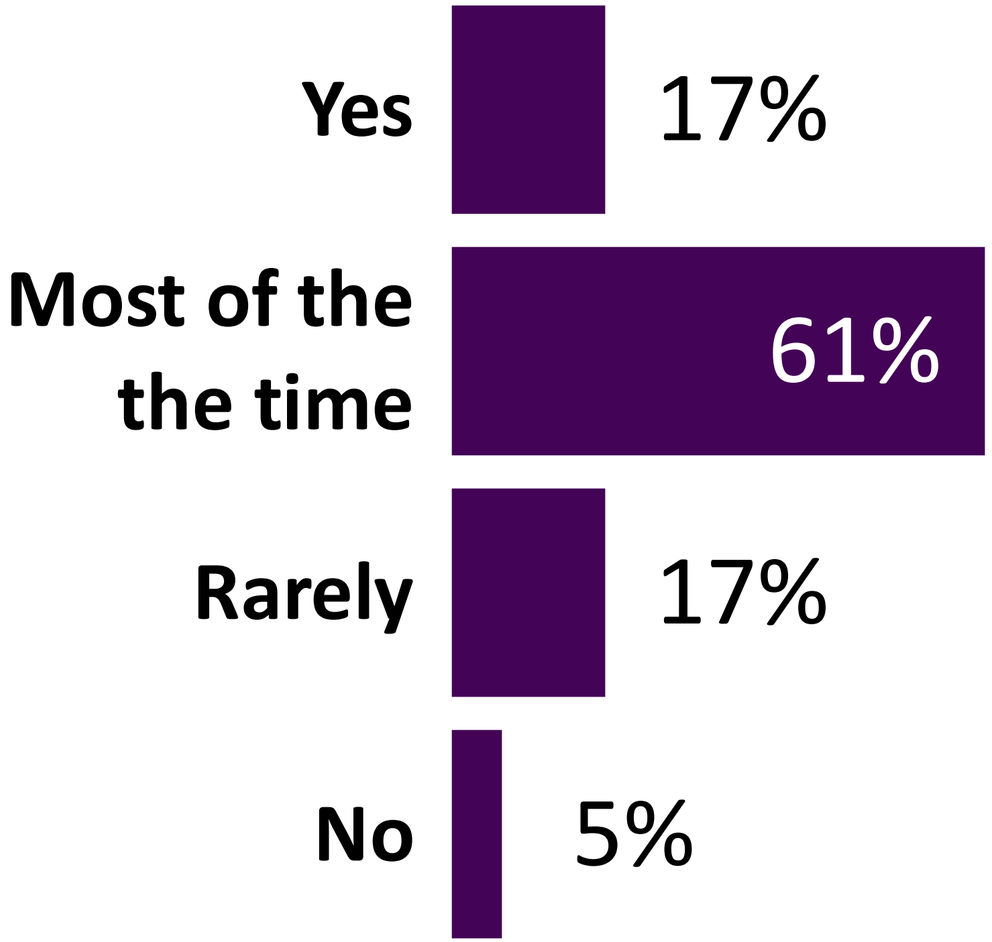
Yes

%

Does Your Site Regularly Interact with any Artificial Intelligence (AI) Tools for (AI) Tools for Trial Execution?

Are Protocols and Related Materials Using Diverse and Inclusive Language? Language?

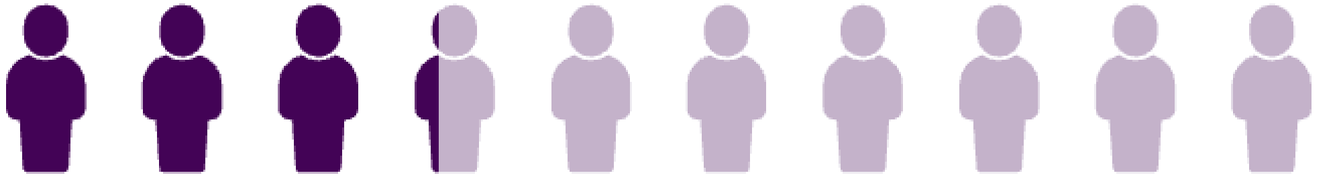
Answered by Sites



Do Sponsors and CROs Consider Sites' Unique Unique Needs for DE&I?

Answered by Sites

33%



Yes

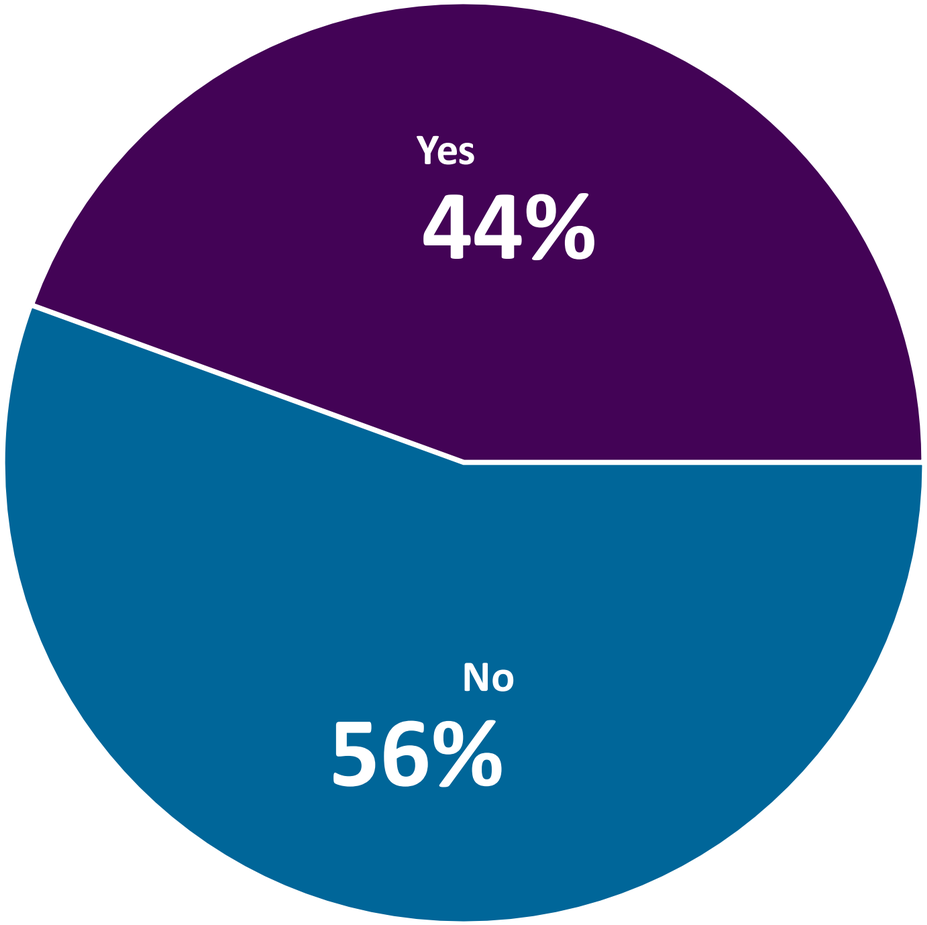
67%

No

Are Sites Asked to Provide Feedback to Sponsors and CROs Regarding Their DE&I Needs?

Answered by Sites

Does Your Site Often Engage with Patient Patient Advocacy Groups?



Does Your Involvement with Patient Advocacy Groups Enhance Your Trial Enrollment?

DE&I Recap

Site Solutions Summit™

1

Most European sites can identify their patient demographics and have no problems with gender identification / recognition.

2

Sponsors and CROs can support sites with DE&I efforts by considering sites' unique needs and requesting feedback.

3

About half of European sites are engaging Patient Advocacy Groups, with mixed results to enhance trial enrollment.

4

78% of protocols and trial materials materials use inclusive language. language.

Society for Clinical Research Sites

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