



SCRS WEST

CLINICAL TECH & INNOVATION

Site Solutions Summit™



Who Will Win?

SCRS West Tech & Innovation Summit





Optimizing Study Startup

Budgeting & FMV Benchmarking

Jim Tolley

Director, Site Payments & Budgeting



Greenphire Solutions Portfolio



**Patient
Payments and
Travel**



Site Payments



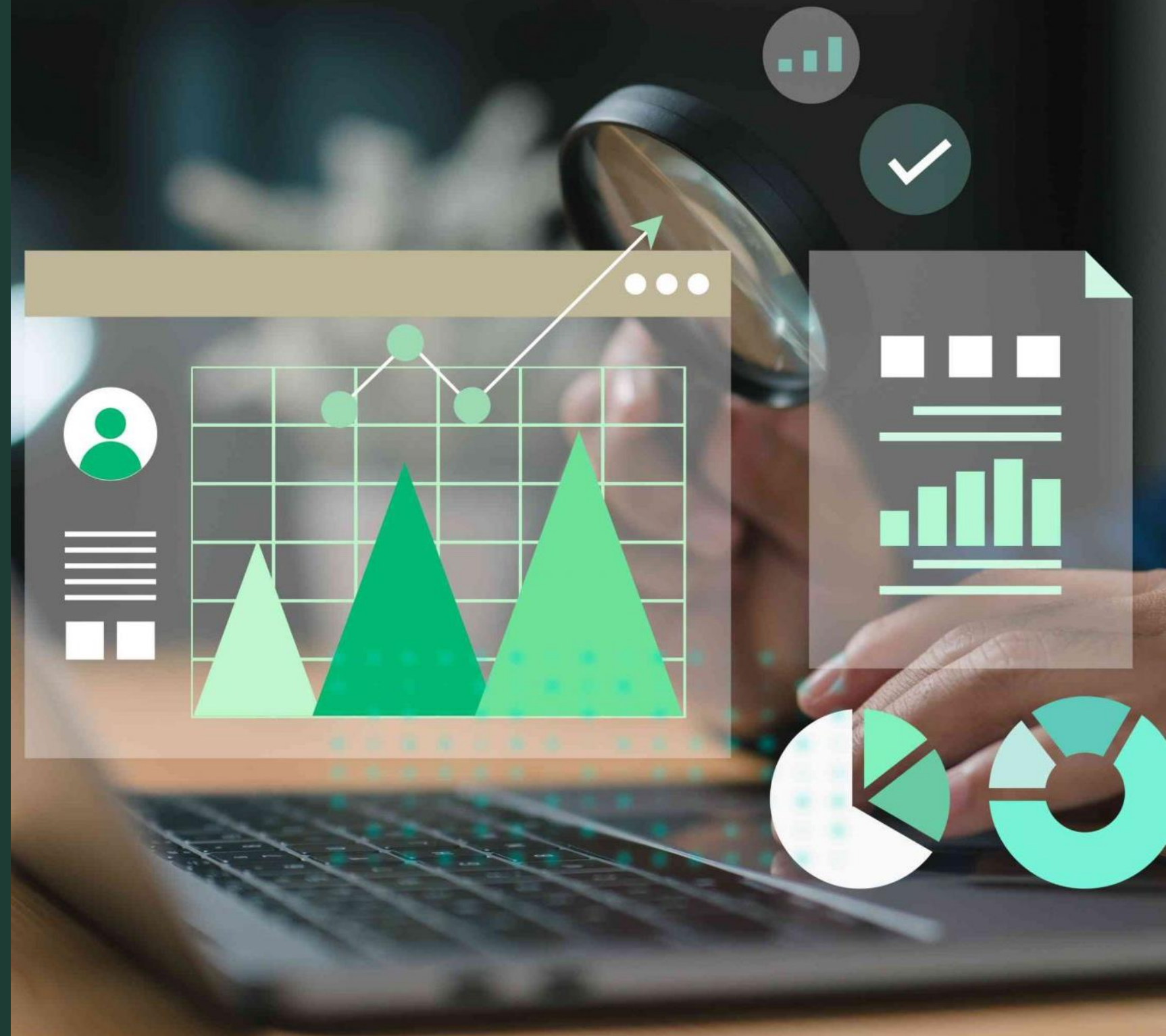
**Benchmarking
Data**





Budgeting with Investigator FMV

Build accurate budgets & negotiate faster



Budgeting Challenges for Sites

Lack of Market Data

Sites rely on their own historical data and/or incomplete data to begin negotiations.

Delayed Negotiations

Sites struggle to justify their costs, which results in longer negotiation cycle times and lower negotiated costs.



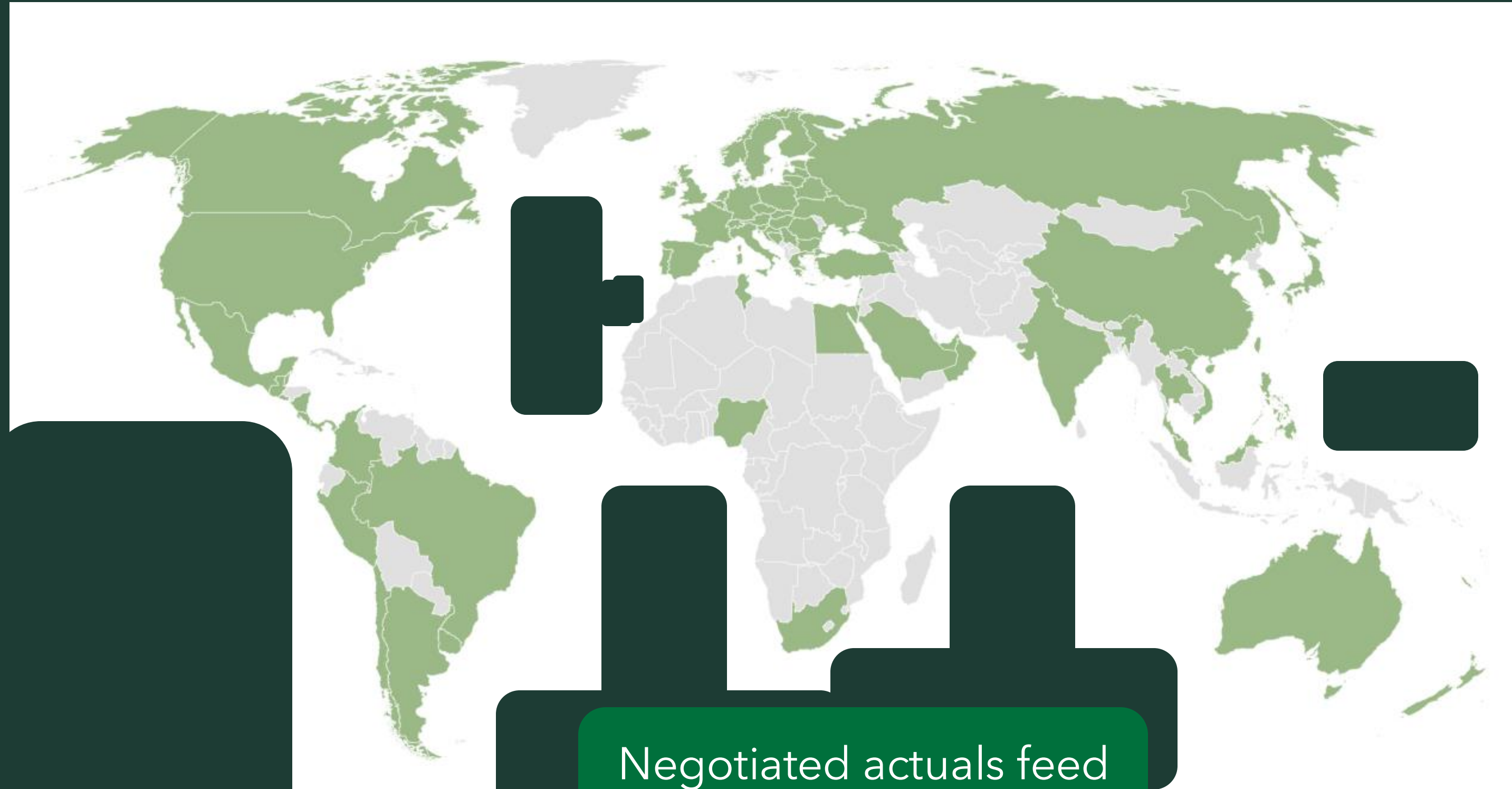
Site Payment Experience

75+
Countries

180+
Sponsors/CROs

75k+
Payees (48k OUS)

\$5B+
Site Payments



Negotiated actuals feed
our FMV database



Greenphire Site Payments FMV

Improve budget accuracy and speed up negotiations



Quarterly Updated Global Data

Automated quarterly update of global FMV, segmented by Country and Code



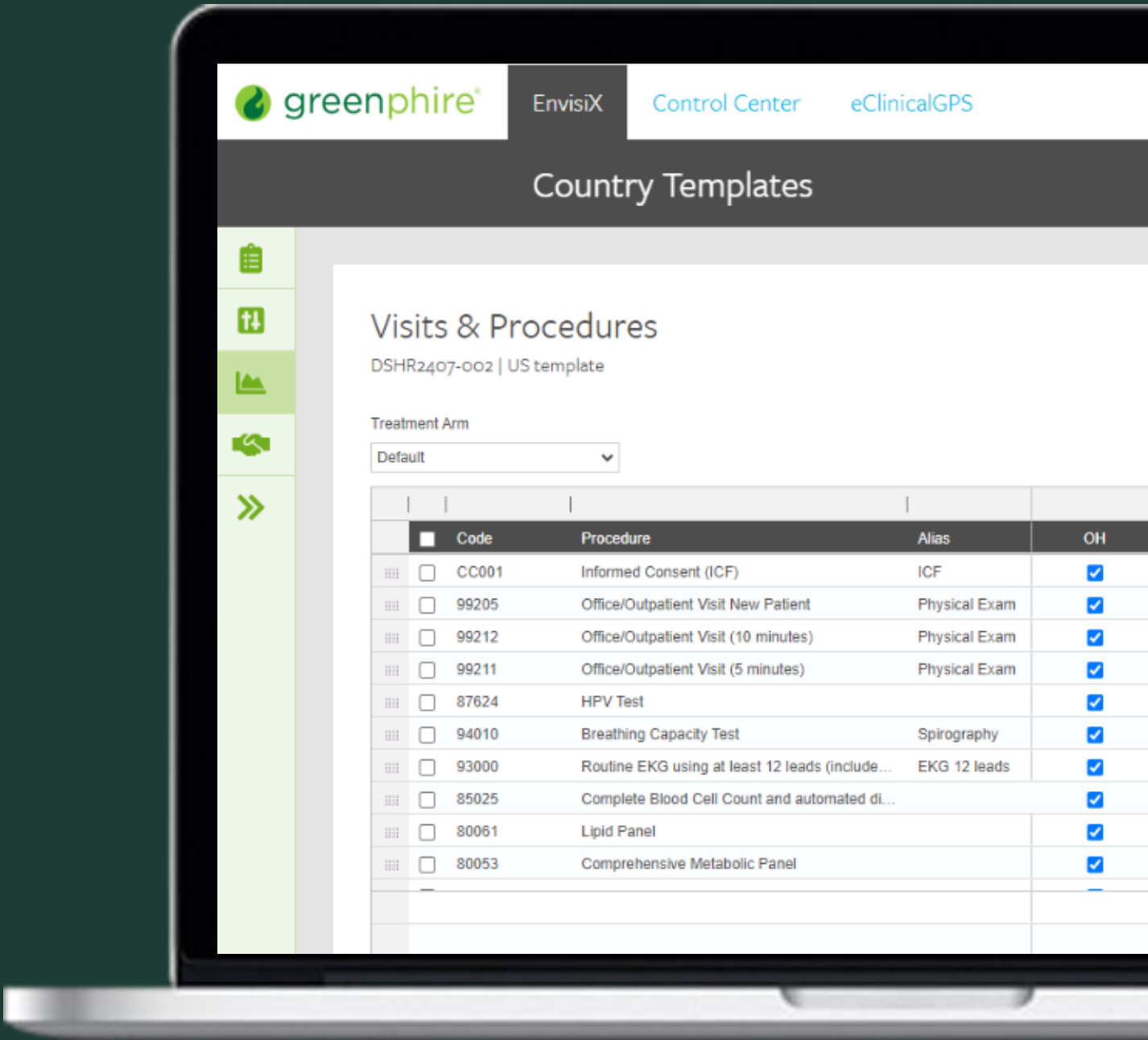
Real-World Contracted Rates

Includes data from original contracted rates & all subsequent amendments



Comprehensive Code Coverage

CPT Codes and 250+ Proprietary codes to account for Admin Fees, Hourly Rates, ICF, etc.



Visits & Procedures

Study Template Configuration

HRH1000-18

Visits & Procedures

Invoiceables

Treatment Arm

Default

Edit Treatment Arms

CREATE AMENDMENT

MANAGE CUSTOM PROCEDURES

	Code	Procedure	Alias	Units	SV	C1D1	C2D1	C3D1	C4D1	C5D1	C6D1	C7D1	C8D1	C9D1
<input type="checkbox"/>	CC001	Informed Consent (ICF)	ICF - Informe...	1	1									
<input type="checkbox"/>	99205	Physical Exam (New Patient)	Office/Outpat...	3	3									
<input type="checkbox"/>	99212	Physical Exam (10 minutes)	Office/Outpat...	16		1	1	1	1	1	1	1	1	1
<input type="checkbox"/>	99211	Physical Exam (5 minutes)	Office/Outpat...	16	S	1	1	1	1	1	1	1	1	1
<input type="checkbox"/>	87624	HPV Test	HPV Test	1	1									
<input type="checkbox"/>	94010	Breathing Capacity Test	Spirometry	1	1									
<input type="checkbox"/>	93000	Routine EKG using at least 12 leads (include...	12 lead electr...	5	1	1		1						
<input type="checkbox"/>	85025	Complete Blood Cell Count and automated di...	CBC with aut...	17	1	1	1	1	1	1	1	1	1	1
<input type="checkbox"/>	80061	Lipid Panel	Lipid Panel	7	1					1				1
<input type="checkbox"/>	80053	Comprehensive Metabolic Panel	Comprehensi...	17	1	1	1	1	1	1	1	1	1	1



Invoiceables

📋

⬆️⬆️

📈

🤝

➡️➡️

Study Template Configuration

HRH1000-18

Visits & Procedures

Invoiceables

CREATE AMENDMENT

V1 | 09-MAY-2025

MANAGE CUSTOM PROCEDURES

<input type="checkbox"/>	Code	Procedure	Alias	Units	Type
<input type="checkbox"/>	CC635	Remote Monitoring, per visit	Monitoring visit (...)	6	Subject
<input type="checkbox"/>	CC905	Ethics Committee/Institutional Review Board Amendm...	IRB Amendment	4	Site
<input type="checkbox"/>	70552	MRI scan of brain with contrast	MRI - Brain	10	Subject
<input type="checkbox"/>	72196	MRI scan of pelvis with contrast	MRI - Pelvis (w/ ...)	10	Subject
<input type="checkbox"/>	CC900	Study Start-Up Fee, Administrative Start-Up Fee	Site Startup	1	Site
<input type="checkbox"/>	CC912	Study Close-Out Fee	Site Closeout	1	Site
<input type="checkbox"/>	CC007	Adverse Events (AE)		7	Subject
Search by code, name or description					



Applying Data

Country Templates

Treatment Arm

Default

V1.0 | 07-MAY-2025 | Effective: 07-MAY-2025 [Update FMV](#) [MANAGE CUSTOM PROCEDURES](#)

	<input type="checkbox"/>	Code	Procedure	Alias	OH	Benchmark ...	25th	50th	75th	90th	Unit Cost	Max	Units	SV	C1D1	C2D1	C3D1				
	<input type="checkbox"/>	CC001	Informed Consent (ICF)	ICF -...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	1	1							
	<input type="checkbox"/>	99205	Physical Exam (New Patient)	Offic...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	1	1							
	<input type="checkbox"/>	99212	Physical Exam (10 minutes)	Offic...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	16		1	1	1				
	<input type="checkbox"/>	99211	Physical Exam (5 minutes)	Offic...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	17	1	1	1	1				
	<input type="checkbox"/>	87624	HPV Test	HPV ...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	1	1							
	<input type="checkbox"/>	94010	Breathing Capacity Test	Spiro...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	1	1							
	<input type="checkbox"/>	93000	Routine EKG using at least 12 lead...	12 le...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	4	S	1		1				
	<input type="checkbox"/>	85025	Complete Blood Cell Count and aut...	CBC ...	<input checked="" type="checkbox"/>	07-MAY-2025	25.00	50.00	75.00	90.00	50.00	75.00	17	1	1	1	1				
													Baseline Total (50th perc...					1147.50	877.50	810.00	945.00
													Max Total (75th percentile)					1721.25	1316.25	1215.00	1417.50

CPT® copyright 2022 American Medical Association. All rights reserved. [i](#)

Totals per visit including
baseline and maximum



Actionable Export to Begin Negotiations

Use the export to quickly see Cost Per Patient, and costs of each visit and the study as a whole

Clipboard

Font

Alignment

Number

Style

G8

✕

✓

fx

	A	B	C	D	E	F	G																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																
--	---	---	---	---	---	---	---	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--





Thank you!



SCRS
WEST
CLINICAL TECH & INNOVATION
Site Solutions Summit™





The Advantage of a Single eClinical System

Monday, June 2, 2025

10:30 AM – 10:45 AM

Session Speaker



Rick Greenfield, BBA-IS

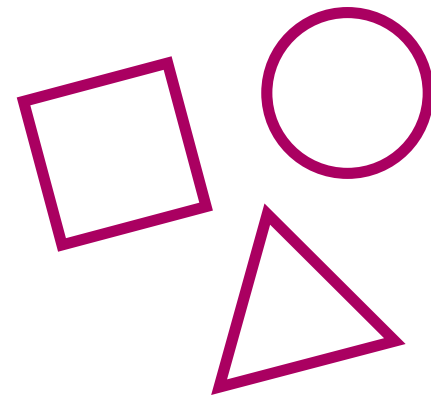
Founder & Chief Strategy Officer,
RealTime

Why a Truly Integrated Platform is a Game Changer

Managing clinical trials can feel overwhelming when systems are disconnected and data are scattered.

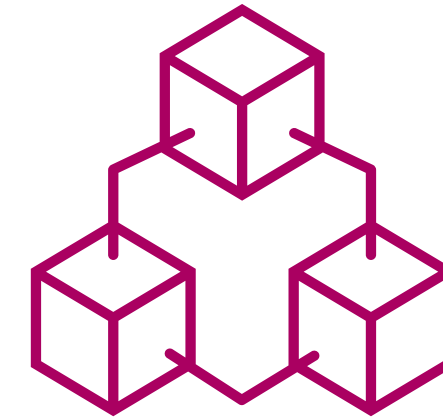
In this webinar, we'll explore how a **Site Operations Management System (SOMS)** transforms chaos into streamlined efficiency.

Disparate Systems vs All-in-One



Disparate Systems

- Lacks transparency
- Numerous logins, trainings, updates, vendors, etc.
- No cross-functional workflows
- Delayed decision-making



All-in-One

- **Centralized** operations
- A **unified** platform (An IS for ALL)
- **Crossfunctional workflows** bring the organization together.
- **Comprehensive** reporting
- **Faster** decision making

All-in-One System: A Total Package Solution

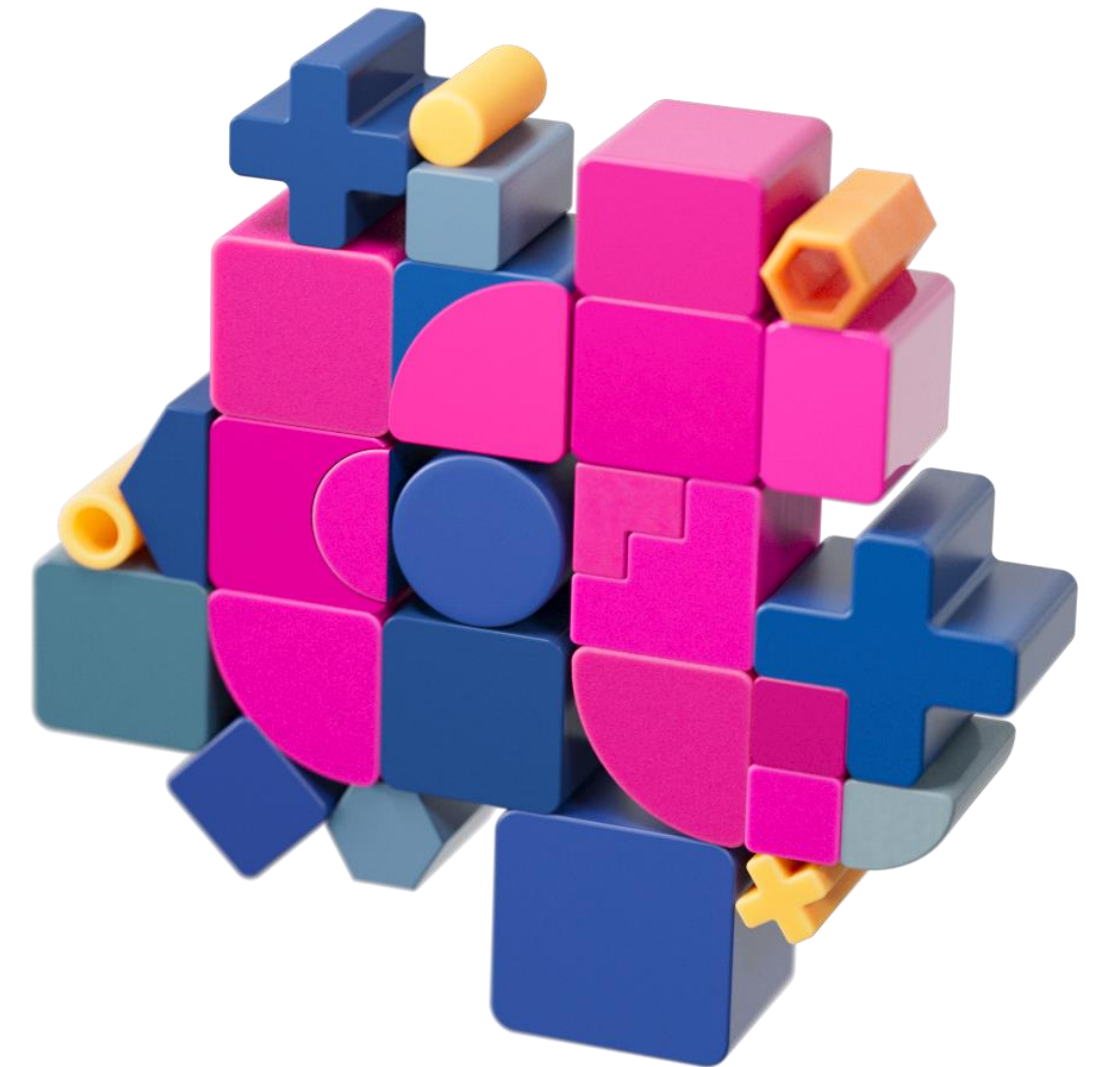


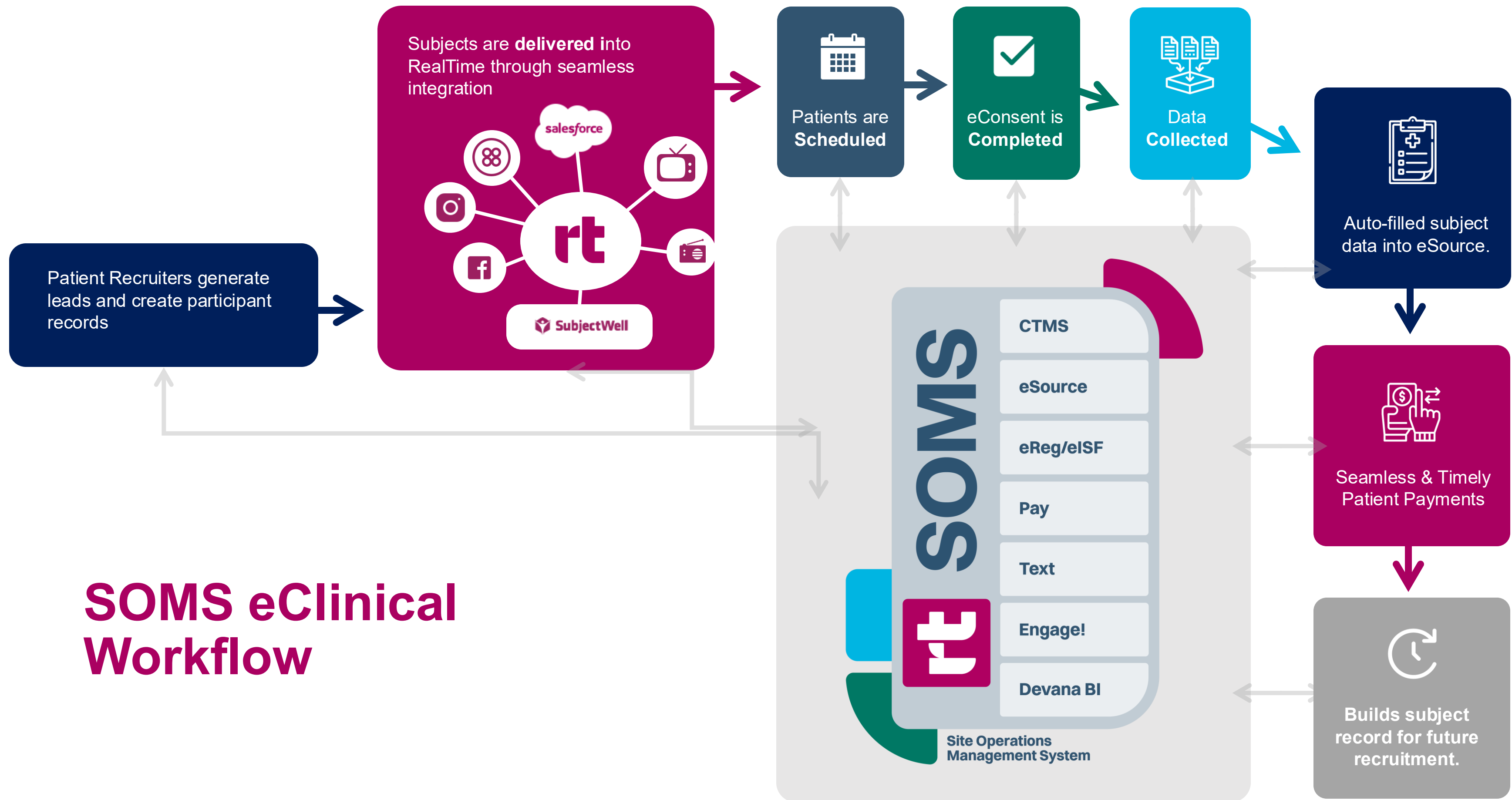
Increase Productivity.

Eliminate Silos.

Scale Faster.

Improve Compliance.





SOMS eClinical Workflow

Recruitment

Web Integration
Meta Integration
Lead Funnel Management

Campaign Accounting
Pre-screening and Scheduling
Remarketing Activities

Clinical

Screening/Visit Completion
eConsent
Data Collection/Management
Procedure/Provider Completion
Query Management

Regulatory

Stipend Payments
Regulatory Submissions
Document Management
ICF Version Control/Routing

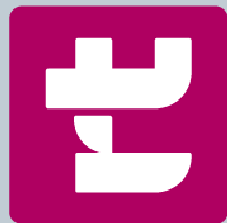
Management

Staff/Investigator eSignatures
Monitor Visits/Query Management
Feasibility Assessment
Central Site Docs Management
Staff Visibility/Oversight
Business Intelligence

Accounting

Study Progress Tracking
Participant Satisfaction Review
Study Visit/Procedure Tracking
Financial Oversight
Invoicing/Collections
Provider Payments

SOMS



CTMS

eSource

eReg/eISF

Pay

Text

Engage!

Devana BI

Site Operations
Management System

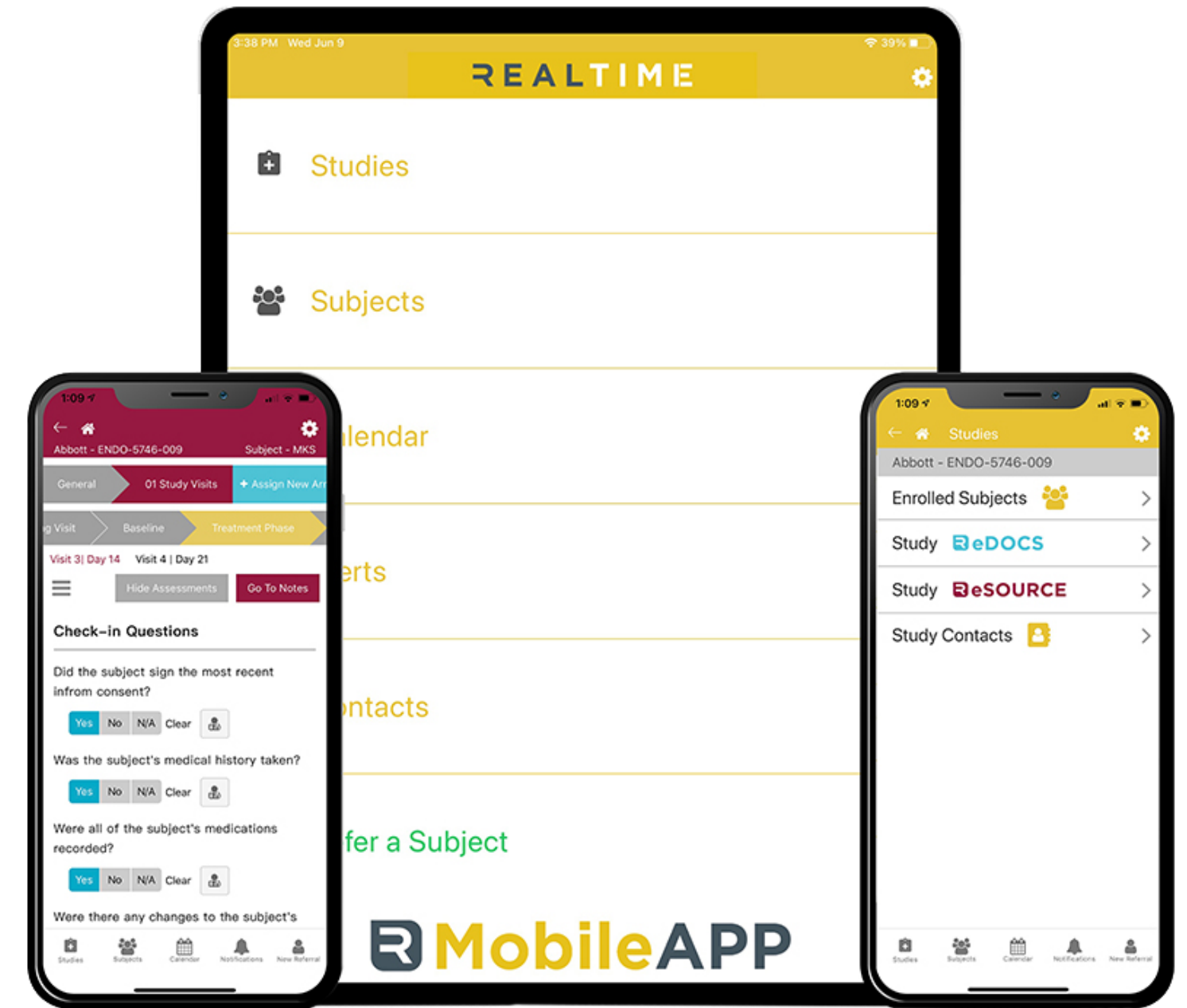


Mobile App

Our Mobile App allows for increased efficiency, cellular/4G access to your SOMS, simplified workflows for doctors and staff, Touch and Face ID, and so much more!

Key Features:

- Available on both Android and iOS
- Easy access to studies, patients, and calendars
- Patient referral (CTMS)
- Voice dictation (eSource)
- Camera feature (eSource)
- Fingerprint and Face ID electronic signatures (eDocs and eSource)



Conduct research from **anywhere!**

MyStudyManager™ Participant Portal



Recruitment

Increase your pool of participants with DCT

Engagement

Strengthen connections with participants and improve engagement

Compliance

Mitigate risk

Retention

Decrease participant drop out rates

Revenue/Growth

Improve site profitability

A Single Source of Truth: How Cedar Health Research Increased Patient Recruitment by 160%



Site Profile

Cedar Health Research (CHR) is a private clinical research organization focused on leveraging cutting-edge technology to enhance clinical trial efficiency and patient engagement. CHR is dedicated to advancing medical science while maintaining the highest ethical standards and providing exceptional customer service.

Before RealTime

- Disparate systems and lack of transparency
- Multiple platforms and inefficient collaboration
- Fragmented reporting and manual data reconciliation

After RealTime

- Centralized operations with real-time data access
- One unified platform for better collaboration
- Automated reporting for improved decision-making

The Challenge

As the organization continued to scale, CHR faced challenges in managing clinical trials using multiple, disconnected systems. These disparate platforms created inefficiencies which made it harder to report on key metrics and coordinate between teams, particularly impacting workflows for overall study management and patient recruitment.

The Solution

CHR transitioned to RealTime-SOMS, a complete eClinical solution combining all trial management functions (including CTMS, eSource, eReg, and more) into a single platform to reduce complexity and improve site management. SOMS provided a centralized system where all team members could access the same real-time data, reports, and study updates.

The Results

- 160% increase in patient recruitment
- 98% reduced time to average contact
- 60 hours of time savings in patient recruitment

*"The beautiful thing about RealTime is when my operations team and I come in **we can all see the same data.***

Reports, budgets – it's all there."

- Reduced administrative site burden

- MJ Hamersma, Chief of Staff to the CEO, Cedar Health Research

- Common platform for central and site-based teams



Contact Information



Rick Greenfield, BBA-IS

Founder & Chief Strategy Officer

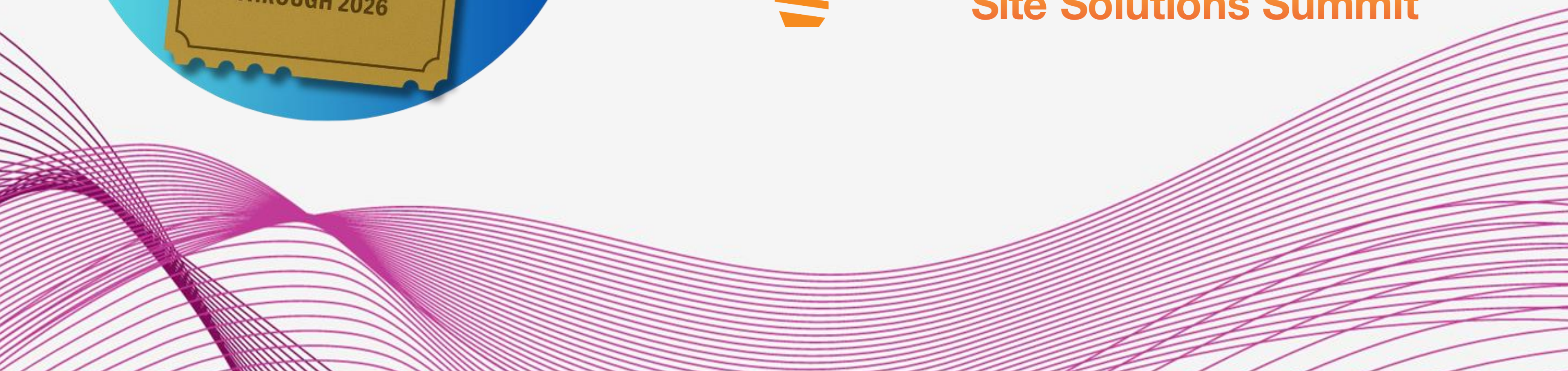
rgreenfield@realtime-eclinical.com



Visit RealTime at
Booth #21



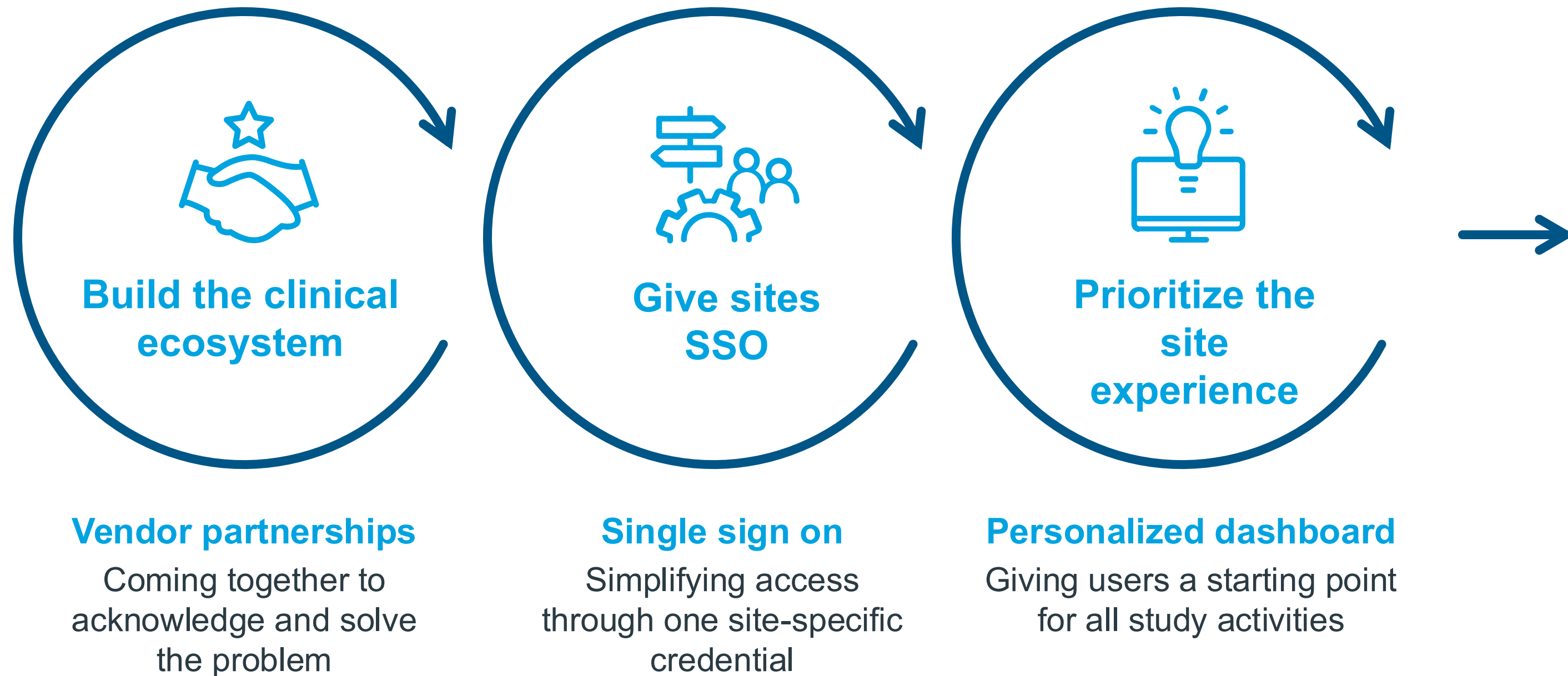
SCRS
WEST
CLINICAL TECH & INNOVATION
Site Solutions Summit™





An industry approach is the only solution to tech overload

But if we build it, will they come?



Answer:

Yes, thanks to dedicated people in our industry!

Sites and tech partners are settling into One Home

*Metrics since Q4 2024 release demonstrate quick and strong adoption**



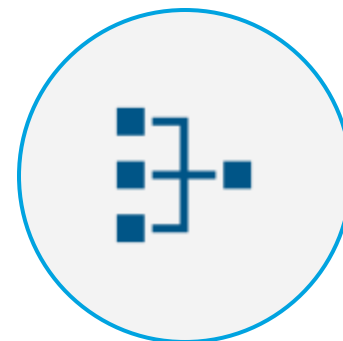
30+ systems
integrated



3000+ site users
registered



1000+ studies
added



2000+ systems
affiliated to studies



400+ study
teammates invited



400+ useful links
and tasks added



50+ countries have
site user adoption

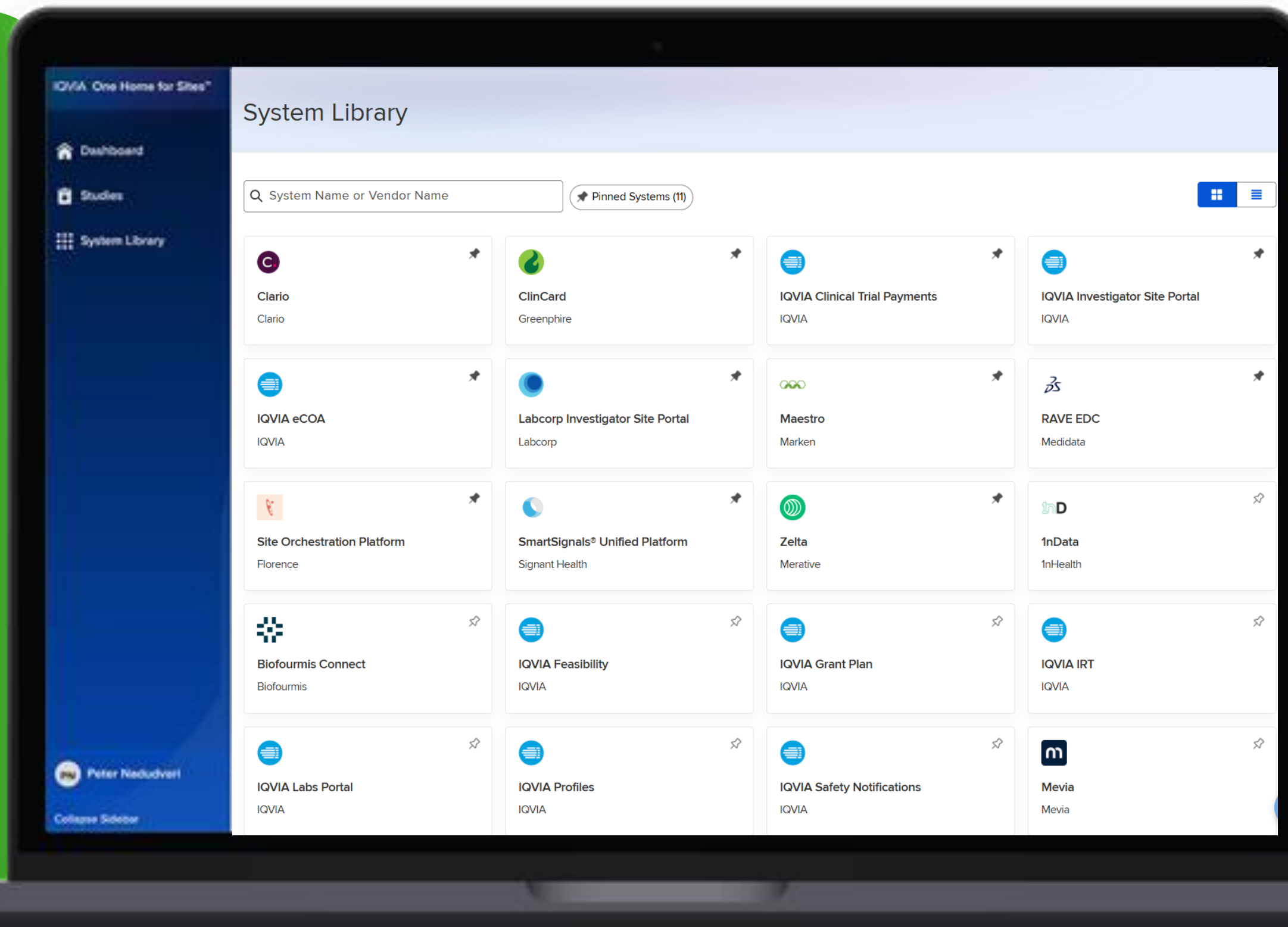
**Counts as of May 31, 2025*

One Home For Sites “Tiles” in the SSO System Library

Thank you to all our tech vendors!

Tech Partners LIVE in Production!*

- Medidata Rave
- LabCorp
- Clario
- Signant Health
- Greenphire
- Florence
- Praxis
- Patiro
- Trulab
- Merative
- Biofourmis
- Viedoc
- Quipment
- Marken
- Scout
- CisyS
- Mevia
- 1nHealth
- Mural Health



IQVIA Products LIVE in Production!

- Investigator Site Portal
 - Site Activation
 - Site Training
 - Site Engagement
- Feasibility
- Safety Notifications
- Clinical Trial Payments
- GrantPlan
- IRT
- eCOA
- Online Profiles
- IQVIA Laboratories
- Referral Hub

Sites gain value from One Home for free while critical mass of tech vendors and sponsors builds



Self-Registration – *Live in Production*

Site users can now register for One Home to unlock the value of the SSO System Library without sponsor intervention.



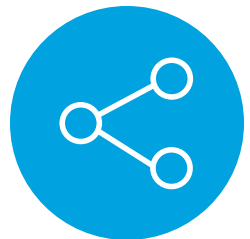
User Customization – *Live in Production*

Site users can customize their home page to centralize access to their preferred systems, studies, and tasks and launch into actions with fewer clicks.



Study Team Creation – *Live in Production*

Site users can build a group of study team members and easily share study pages to reduce the need for every team member to build their own.



Links to Tools and Tasks – *Live in Production*

Site users can create and share study pages that include links to relevant systems and tools with their study teams, as well as create and share tasks.

Sponsor and CRO licensed version add value

Enhance the Site Experience through Automation and Site Engagement



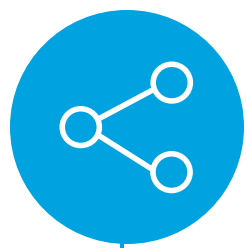
Automated Study Setup – *Live in Production*

Site users will have the studies they are affiliated with automatically created for them in their studies list



Automated System Setup – *Live in Production*

Site users will automatically have applicable systems affiliated to their studies



Content Management – *Coming Soon*

Sponsors will be able to post study updates, FAQs, and more, to keep sites informed on important study information



One Home for Sites™

Empowering Sites with Integrated Solutions

One Home for Sites™ is the only solution that unifies and simplifies site operations, acting as a centralized hub to connect, streamline, and organize all key systems and tasks needed to manage multiple clinical trials at once.

[Log in](#)

[Create an account](#)



Integrated System Partners





IQVIA One Home for Sites™


 Dashboard


 Studies

 System Library

 Alan Jimenez B


Collapse Sidebar

 Studies
2 studies

 System Library
27 systems


Pinned Systems

[View All](#) < >




Clario

Clario



IQVIA Clinical Trial Payments

IQVIA




RAVE EDC

Medidata

Pinned Studies

[View All](#) < >



Galaxy Study


Emergectivv

Protocol ID: INCB 18424-226


Site Number: -

Systems

Tasks

 [Support](#) [Terms Of Use](#) [Privacy Policy](#) [Resources](#)

Copyright © 2024 IQVIA. All Rights Reserved.



IQVIA One Home for Sites™

Dashboard

Studies

System Library

AJ Alan Jimenez B

Collapse Sidebar

System Library

Request a System

Q System Name or Vendor Name

★ Pinned Systems (0)

Helpful Tips

1nD

1nData

1nHealth

Biofourmis Connect

Biofourmis

Clario

Clario

ClinCard

Greenphire

IQVIA Clinical Trial Pa...

IQVIA

IQVIA Grant Plan

IQVIA

IQVIA IRT

IQVIA

IQVIA Investigator Sit...

IQVIA

IQVIA Labs Portal

IQVIA

IQVIA Profiles

IQVIA

IQVIA Safety Notificat...

IQVIA

IQVIA eCOA

IQVIA

New

Labcorp Investigator ...

Labcorp

Maestro

Marken

Mevia

Mevia

Mural Link

Mural Health

Patient Management

Patiro

PraxisDirect

Praxis

Quipsite

Quipment

RAVE EDC

Medidata

IQVIA One Home for Sites™

Dashboard

Studies

System Library

AB

Alan Jimenez B

Collapse Sidebar

Studies

Study Name, Protocol ID, or Sponsor

Pinned studies (1)

+ Add a study

29

Galaxy Study

Emergectivv

Protocol ID: INCB 18424-226

Site Number: -

Systems

Tasks

U

LUPUS Study

University Hospital, Tours

Protocol ID: DR230103-FiNK LUPUS

Site Number: PPTH-15

Systems

Tasks

IQVIA

Support

Terms Of Use

Privacy Policy

Resources

Copyright © 2024 IQVIA. All Rights Reserv

IQVIA One Home for Sites™

Dashboard

Studies

System Library

AB

Alan Jimenez B

Collapse Sidebar

< All Studies

29

Galaxy Study

Emergectiv

Protocol ID

INCB 18424-226

Site Number

-

Principal Investigator

-

Systems

Tasks

Links

Contacts

Connect a system to your study

Add and manage your systems for this study here

Select from system library (SSO enabled)

Clear

Or enter details manually (Not SSO enabled)

System name *

Vendor name *

System type *

Clear

URL *

Add system

Q System Name or Vendor Name

Added by One Home

IQVIA Investigator Site Portal

IQVIA

IQVIA Safety Notifications

IQVIA

Added manually

Clario

Clario

IQVIA IRT

IQVIA

IQVIA eCOA

IQVIA

Patient Management

Patiro

RAVE EDC

Zelta

Interim Results from IQVIA RDS Pilot of One Home for Sites

50 responses to first survey, with final results due end of May

Sites

- 95% of users reported time saved using OHFS and/or disappointed if OHFS was no longer available
 - 91% reported significant or some time saved using OHFS
 - 77% would be very or somewhat disappointed if OHFS was no longer available

“It’s very user friendly and time efficient for the site users.”

- Investigator

IQVIA RDS

- 100% reported they were satisfied with OHFS
- 100% reported they would like to use OHFS on other studies
- 80% report little-to-no effort required for initial and ongoing support of sites, with 20% reporting some effort

“I hope more studies begin implementing this as it makes finding pertinent sites and information MUCH easier for all members of the study team.”

- RDS

“Site staff love this, and it makes finding all vendors much easier.”

- CRA, IQVIA RDS

One Home Site Adoption: Keys to Success



Having everything housed in one platform has significantly improved our organization. It's reduced frustration, helped us manage tech burnout, and made it easier for our team and investigators to stay on top of both research and clinical responsibilities."



Bridget Ristagno

VP, Clinical Ops
Pan-American Clinical
Research

- Executive commitment
- 30-minute introduction to key staff
- Expectations set for use
- Informal feedback requested after 30 days



Call to Action for Sites

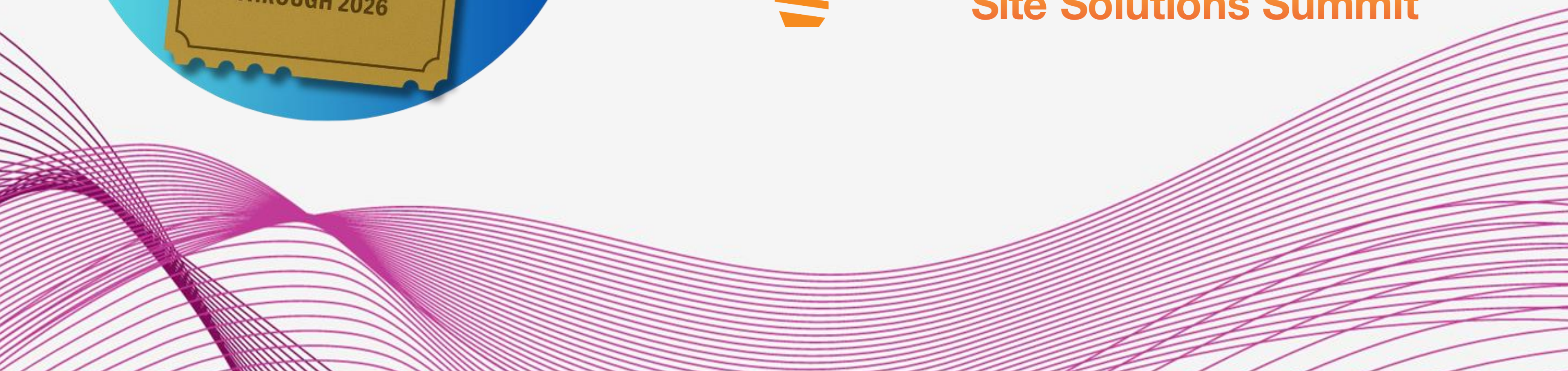
Register for One Home Today!

- + Register for One Home for Sites at <https://onehome.clintech.iqvia.com>
- + Access the SSO System Library
- + Start customizing your One Home experience

- ❖ *Hit the “Request a System” button to tell us which tech vendors you’d like to see in One Home*
- ❖ *Tell your sponsors and tech vendors directly that you want them to join One Home*



SCRS
WEST
CLINICAL TECH & INNOVATION
Site Solutions Summit™



Scaling Smarter:

Innovation That Powers Clinical
Research Sites

SPEAKERS



Alexandra Gerritsen
Co-CEO & Founder
UniTriTeam



Michelle Martinez
VP of Technology
UniTriTeam



Our Goal

Optimize site operations through smart technology and global clinical talent.

Why It Works

- ✓ Affordable support from highly skilled international teams
- ✓ Scalable staffing & tech solutions tailored for research sites

Core Services

- ❖ Technology Implementation & Automation
- ❖ Site Staff Augmentation
 - Regulatory Support
 - CTMS Management
 - EDC Entry & Query Resolution



Built for Sites by Former Site Operators

The Challenge:

Clinical research sites are overwhelmed by:

- Too many technology options
- Misaligned systems
- Limited implementation support

Our Solution:

We design and implement technology that fits real-world clinical workflows — not the other way around.

Our Approach to Innovation:

🤝 Collaborative

💰 Affordable

📈 Scalable



Live Poll:

“If you could automate one process at your site what would it be?”

Real World Case Studies

The background features a dark blue field on the left, transitioning into a series of overlapping, wavy magenta lines on the right. These lines create a sense of depth and movement, resembling a stylized, abstract landscape or a series of concentric, flowing shapes.

Tech in Action: AI Chatbot Qualifying Patients from Facebook Ads

When a patient responds to a **Facebook ad** via **Messenger**, they are texted **immediately** to answer questions about the study they are interested in. If they qualify, they can schedule a phone conversation with a patient recruiter.

Results:

- **24x7 response time** to patients, reducing time to schedule
- **15% more patients** scheduled for screens
- **Knock-out questions** handled **instantly** reducing burden on recruiters

TECH STACK



Facebook
Ads



Facebook
Messenger



twilio



Calendly

Tech in Action: No-Show Automation

Front Desk marks the patient as a **no-show** in **CRIO**. That notice pushes into **Salesforce** to automate a text message, an email, and an AI outbound phone call to the patient to get them to reschedule, directing them to a live recruiter to reschedule immediately.

Next evolution: Exposing **CRIO** schedule to a website to allow patients to reschedule directly.

TECH STACK



CRIO

V Vonage



Results:

- **50% of No-Shows rescheduled**

The Future is Site-Centric

People

Clinical experts and global support teams trained in site workflows.

Process

Purpose-built SOPs that remove friction and support compliance.

Platform

Integrated tech that will automate manual processes, improve data accuracy, and reduce overhead.

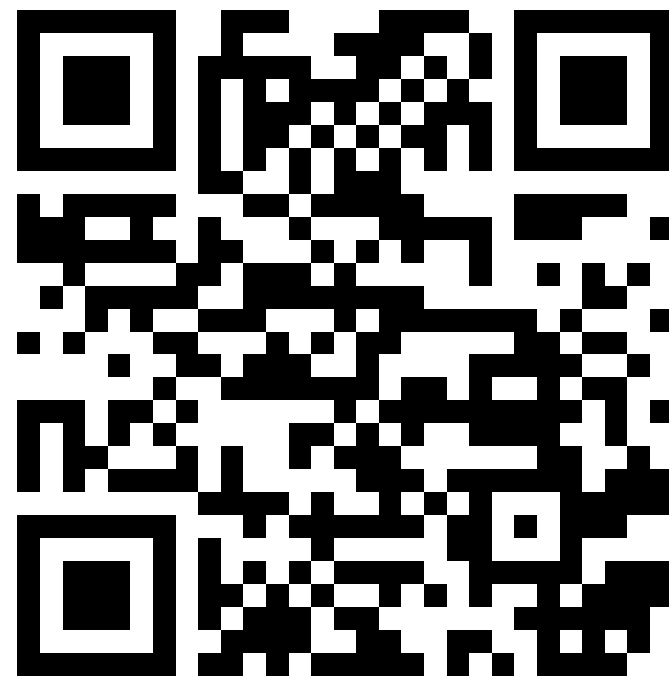
**Our Formula: People + Process
Platform = Performance**



**Together, they don't just add up
— they multiply performance.**

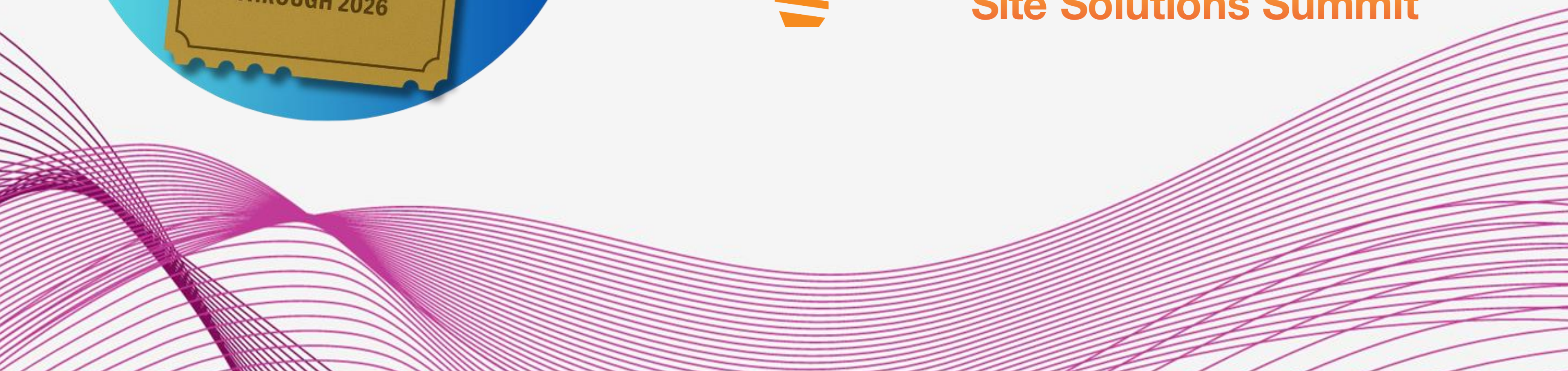
Let's **scale smarter** - with performance rooted in what sites really need.

Visit our booth or scan the **QR** for a free strategy session:

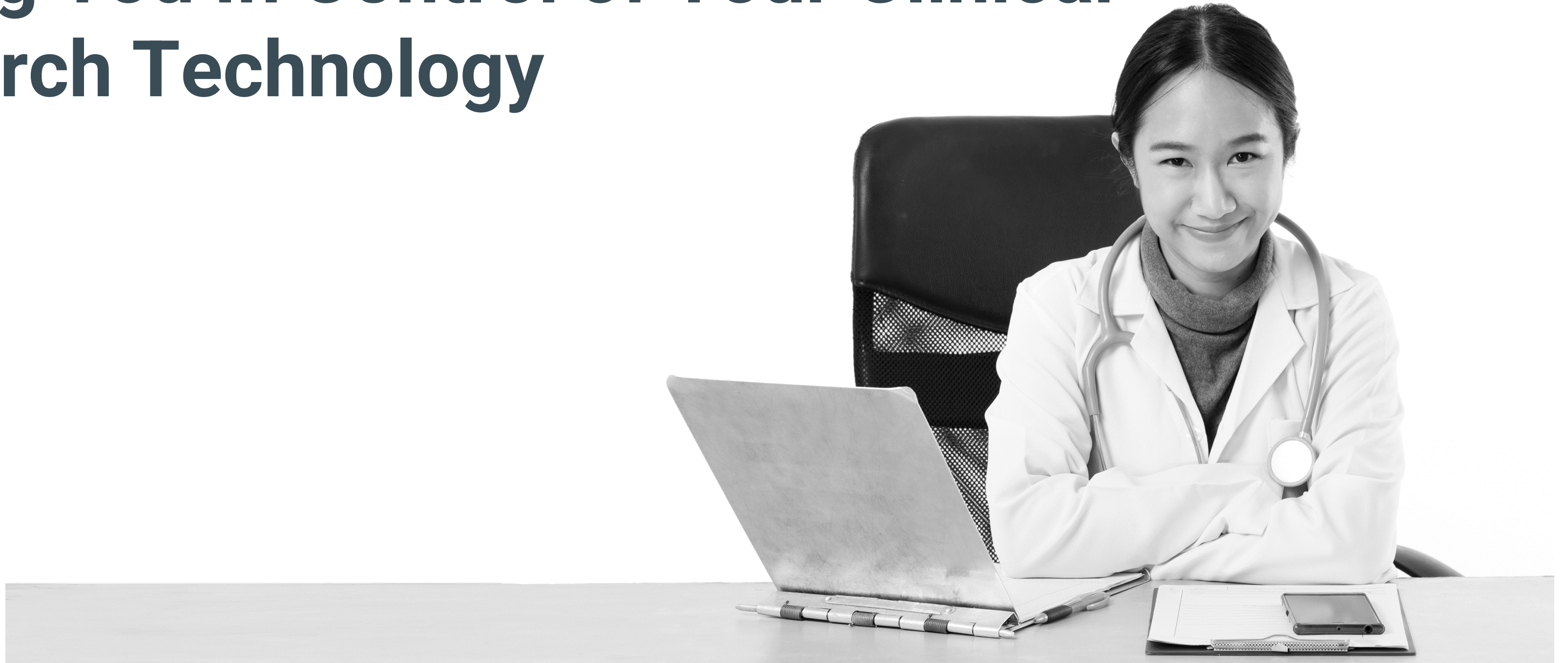




SCRS
WEST
CLINICAL TECH & INNOVATION
Site Solutions Summit™



Putting You In Control of Your Clinical Research Technology



✔ Today's Speaker



Henry Kravchenko
Founder & CEO Clinical.ly, Inc.

Why does this topic matter?

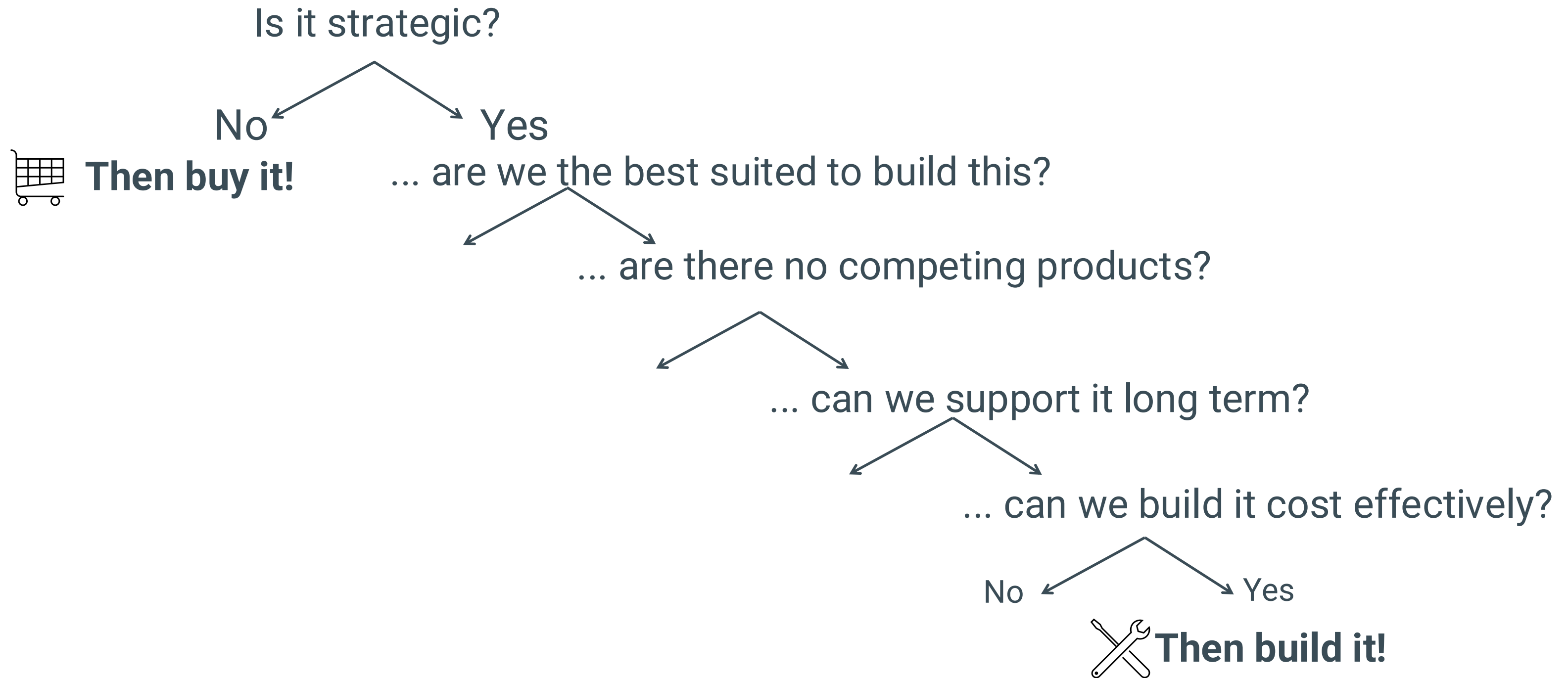
An MIT Sloan Management study found that a **\$1 increase in IT expenditures per employee was associated with a \$12.22 increase in sales per employee.**¹

A mid-sized biotech established a centralized data repository and implemented analytics **leading to a 20% increase on investment (ROI) within the first year.**³

Novartis implemented an advanced analytics platform to process data, **accelerating use-case development from 10 days to 3, enhancing decision-making speed.**²

Companies leveraging automated operations and data-driven decision-making experienced **62% higher revenue growth and 97% higher profit margins** than their counterparts.⁴

Build vs Buy



What does it mean to be in control of your technology?

It means leveraging technological assets to achieve **specific organizational** goals.

It involves not only using technology efficiently but also **strategically** aligning it with your needs, ensuring security, and maintaining the **flexibility to adapt to changes**.



Being in control of your technology means making sure that your technological tools and systems are aligned with **your strategic objectives**.

- Goal-Oriented Implementation
- Regular Evaluation
- Customized Solutions

Example: A healthcare organization implementing an EHR system tailored to its specific clinical and administrative processes, rather than using a generic, one-size-fits-all solution.

Strategic Alignment

Efficiency &
Optimization

Security & Risk
Management

Flexibility & Adaptation

Ownership & Control Over
Data

Empowerment &
Decision-Making

To be in control, technology should enhance productivity rather than hinder it.

- Automating Repetitive Tasks
- Optimizing Workflows
- User Training

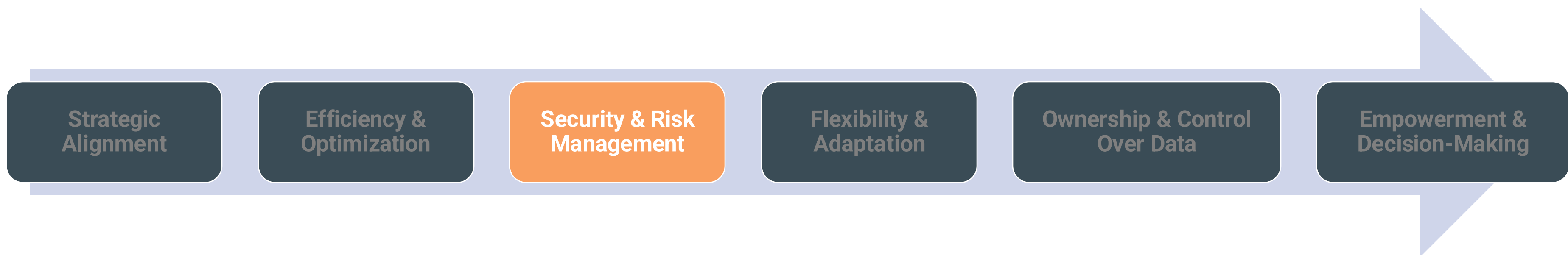
Example: A research site using electronic data collection systems to reduce manual errors and speed up the data collection, increasing patient visits per coordinator, per day.



Being in control means minimizing vulnerabilities and protecting data.

- Access Control
- Data Protection
- Risk Assessment

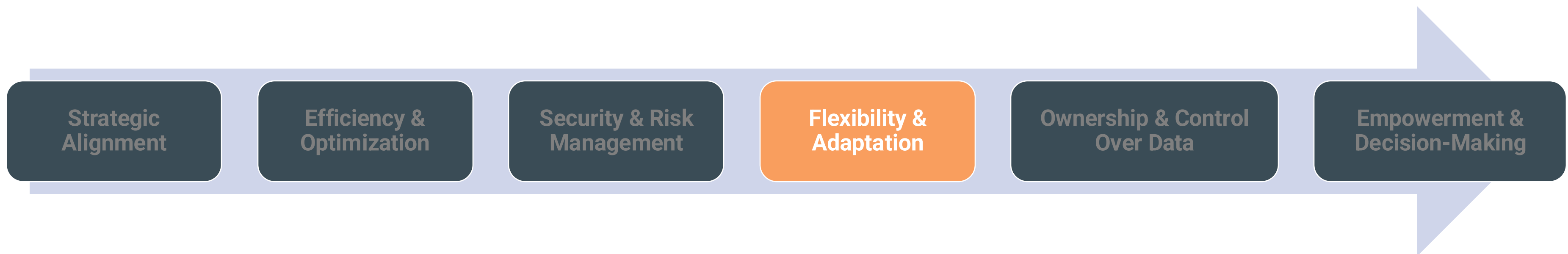
Example: Implementing a secure cloud-based platform with multi-factor authentication to safeguard patient data.



Technology should evolve with your needs

- Scale Up or Down
- Integrate New Tools
- Customizability

Example: A biotech firm upgrading its data analytics system to accommodate an increase in genomic data processing while maintaining compatibility with existing databases.



Being in control also means owning and managing your data without being locked into a vendor's ecosystem.

- Data Portability
- Data Sovereignty
- Vendor Independence

Example: During a contract negotiation with a new vendor, ensure that your contracts include data portability clauses.



Ultimately, being in control means that technology empowers rather than dictates your decisions.

- Data-Driven Insights
- User Autonomy
- Transparent Management

Example: A clinical research organization using real-time dashboards to monitor trial progress, enabling quicker adjustments and decision-making.



References

1. <https://sloanreview.mit.edu/article/the-impact-of-it-investments-on-profits/>
2. <https://www.accenture.com/au-en/case-studies/life-sciences/reimagining-medicine-through-data-led-transformation>
3. <https://flevy.com/topic/data-and-analytics/case-data-driven-revenue-growth-strategy-biotech-firm-life-sciences>
4. <https://mitsloan.mit.edu/press/new-mit-cisr-research-reports-leading-real-time-businesses-had-62-higher-revenue-and-97-higher-profit-margins>

Administrative burden slowing down your trials?

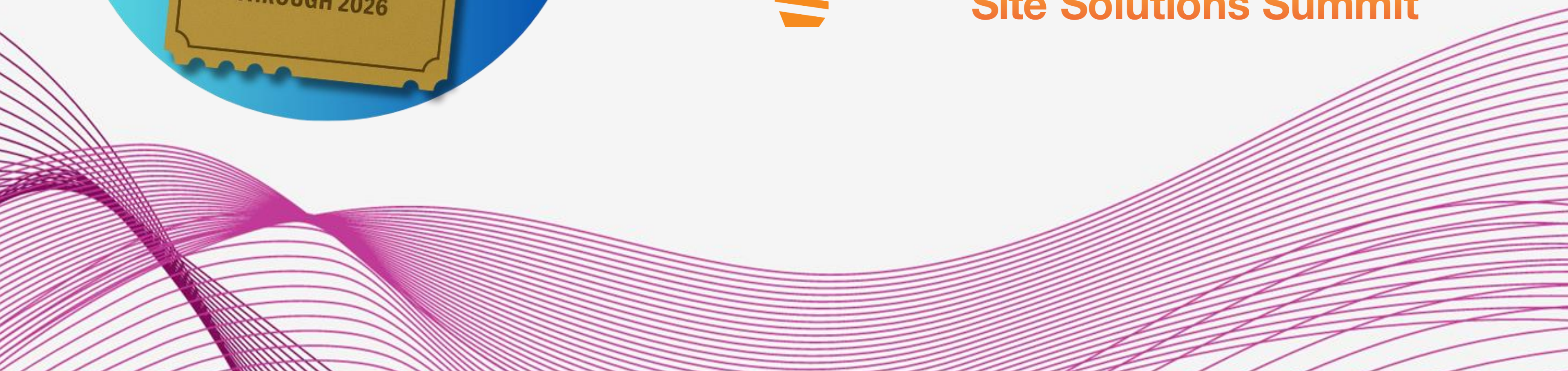
See how Clinical.ly Research Suite can help

LET'S TALK!





SCRS
WEST
CLINICAL TECH & INNOVATION
Site Solutions Summit™







Samir Jain

VP, Product Management

Sites are overburdened by the amount of data they have to enter

70% of data in a clinical trial is duplicated from another system

20% of the total cost of a trial is spent on data duplication and verification

Over half of PIs are considered “one and done” citing data entry and time commitments as key reasons

Sources: <https://www.appliedclinicaltrialsonline.com/view/innovations-in-data-capture-transforming-trial-delivery><https://www.sciencedirect.com/science/article/pii/S245186541630093X>



The Challenge

EDC Manual Entry/Re-entry is Difficult

Prone to Errors

Increases Frustration

Time Consuming

medidata

EDC Imaging Integration

ABC Pharma XYZ

EDC

Development

006 - IU Health La Por...

002

002

Subject Status

Screening

Consent

Screening

Visit 3

Imaging Summary Data

Supply Accountability Log

Sensor Data

Patient Details

Patient Details

Patient Details

002

Patient Details

Lab Results

Albumin

3.9

g/dL

Sodium

135

mmol/L

Potassium

mmol/L

Chloride

mmol/L

Vital Signs

Temperature

°F

in

lbs.

Patient Report

Specimen ID: 270-988-9045-0

Control ID:

MEDLOCK, Jane, DP278077

Acct #: 90000999

LabCorp Test Master

Test Account

5450 Millstream Road

MCLEANSVILLE NC 27301

Phone: (336) 436-8645

Rte: 00

Patient Details

DOB: 02/14/1987

Age(y/m/d): 035/07/13

Gender: F

Patient ID:

Specimen Details

Date collected: 09/27/2022 0000 Local

Date received: 09/27/2022

Date entered: 09/27/2022

Date reported: 09/27/2022 0000 ET

Physician Details

Ordering:

Referring:

ID:

NPI:

Ordered Items

Renal Panel (10)

TESTS	RESULT	FLAG	UNITS	REFERENCE INTERVAL	LAB
Renal Panel (10)					
Glucose	93		mg/dL	70-99	01
BUN	14		mg/dL	6-20	01
Creatinine	0.91		mg/dL	0.57-1.00	01
eGFR	84		mL/min/1.73m2	>59	
BUN/Creatinine Ratio	15			9-23	
Sodium	135		mmol/L	134-144	01
Potassium	4.4		mmol/L	3.5-5.2	01
Chloride	104		mmol/L	96-106	01
Carbon Dioxide, Total	28		mmol/L	20-29	01
Calcium	9.0		mg/dL	8.7-10.2	01
Phosphorus	3.2		mg/dL	3.0-4.3	01
Albumin	3.9		g/dL	3.8-4.8	01

01

\$\$

Testmaster Testing

3080 S Church Street, Burlington, NC 27215

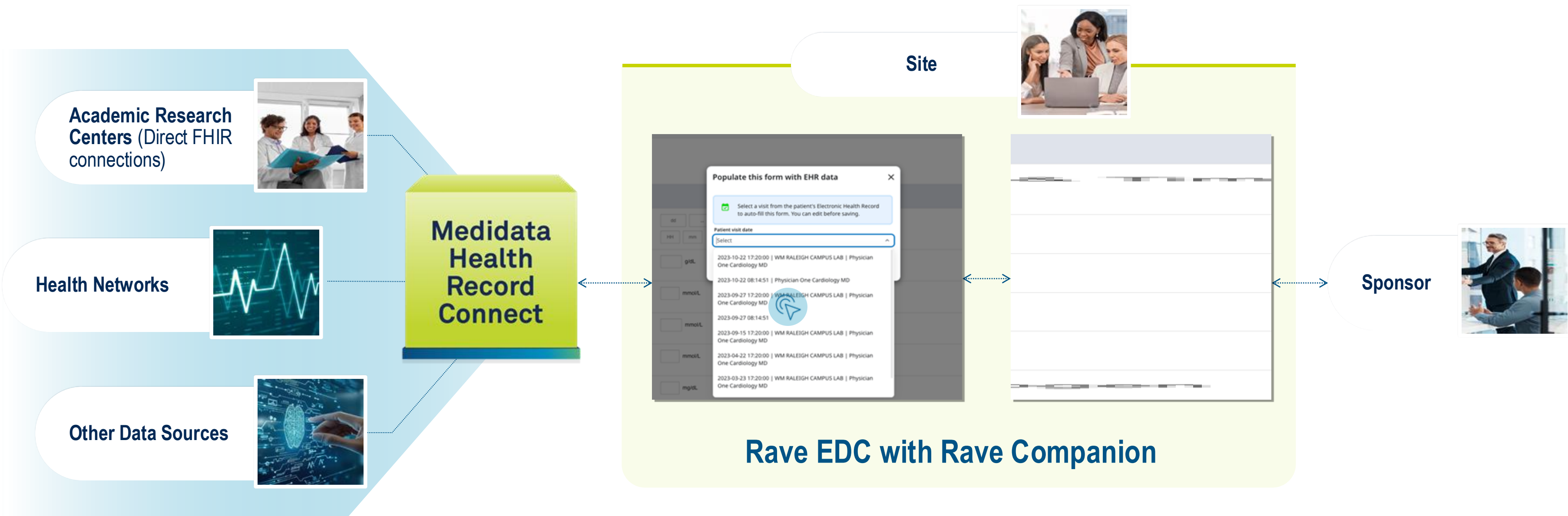
Dir: Report Testing, PhD

For inquiries, the physician may contact Branch: 800-222-7566 Lab: 336-436-2762

Medidata Health Record Connect and Rave Companion Web

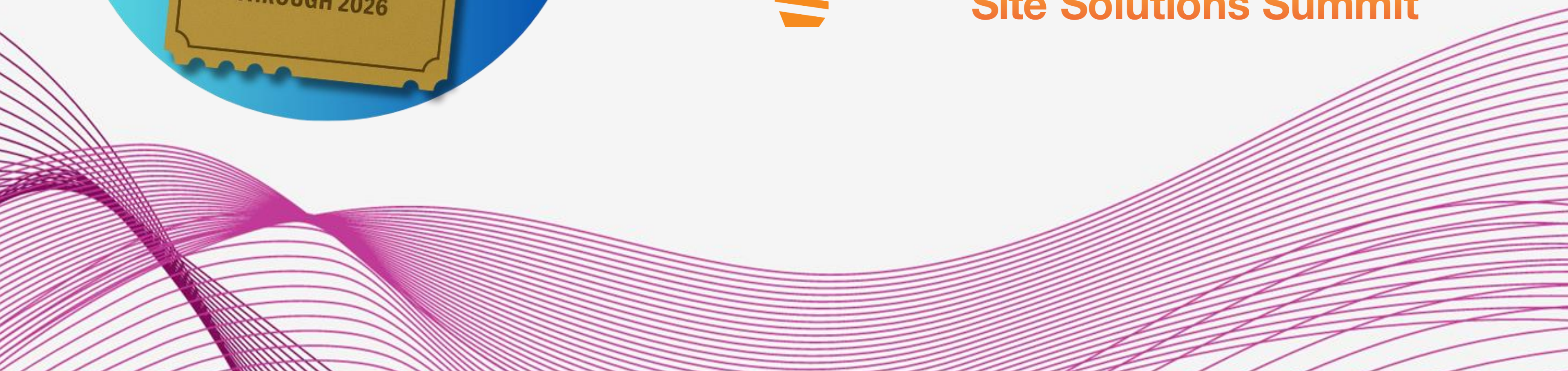
Scalable, easy-to-use EHR to EDC solution

© Dassault Systèmes | Confidential Information | 2025





SCRS
WEST
CLINICAL TECH & INNOVATION
Site Solutions Summit™





SCRS WEST

CLINICAL TECH & INNOVATION

Site Solutions Summit™